



Fire Department
#75-25

DATE: July 7, 2025

TO: All Fire Personnel

FROM: Amanda Slovick, Senior Management Analyst

SUBJECT: Quarterly Report: April - June 2025

Members,
The attached report is a summary of performance outcomes for the quarter range of April through June 2025.

Please let me know if there are any questions.

Thank you.

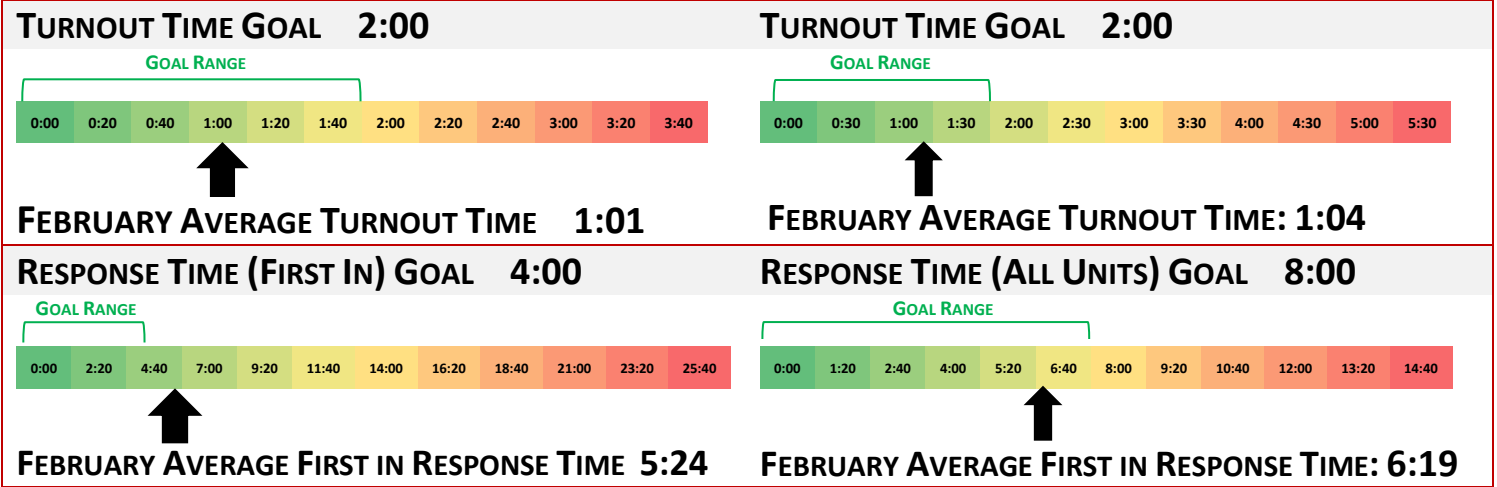


MOUNTAIN VIEW FIRE DEPARTMENT MONTHLY REPORT

REPORT DASHBOARD

* EMS

🔥 FIRE/RESCUE/ALL OTHER INCIDENT TYPES



AID GIVEN



AID RECEIVED

Year-to-Date, there have been 13 Strike Team and Single Resource Deployments. There were 45 incidents in which MVFD was called to provide aid services to communities including Sunnyvale, Los Altos, and Palo Alto. MVFD responded to a total of 10 Fire-related calls, and 25 Emergency Medical or Rescue calls, and 10 Service Calls.

There were 39 incidents in which MVFD received automatic and/or mutual aid services from departments including Sunnyvale, Palo Alto, Central Fire District, or other local Departments.

Aiding departments assisted in 12 Fire-related calls, 15 Emergency Medical or Rescue calls, and 12 Service-related calls.

INCIDENT TYPE

🔥 FIRES, ALL TYPES	3%
* EXPLOSIONS	>1%
* EMERGENCY MEDICAL SERVICES	71%
☠️ HAZARDOUS MATERIALS	2%
👷 SERVICE CALLS	7%
🕒 GOOD INTENTION	7%
🚫 FALSE ALARM	10%
! OTHER	0%

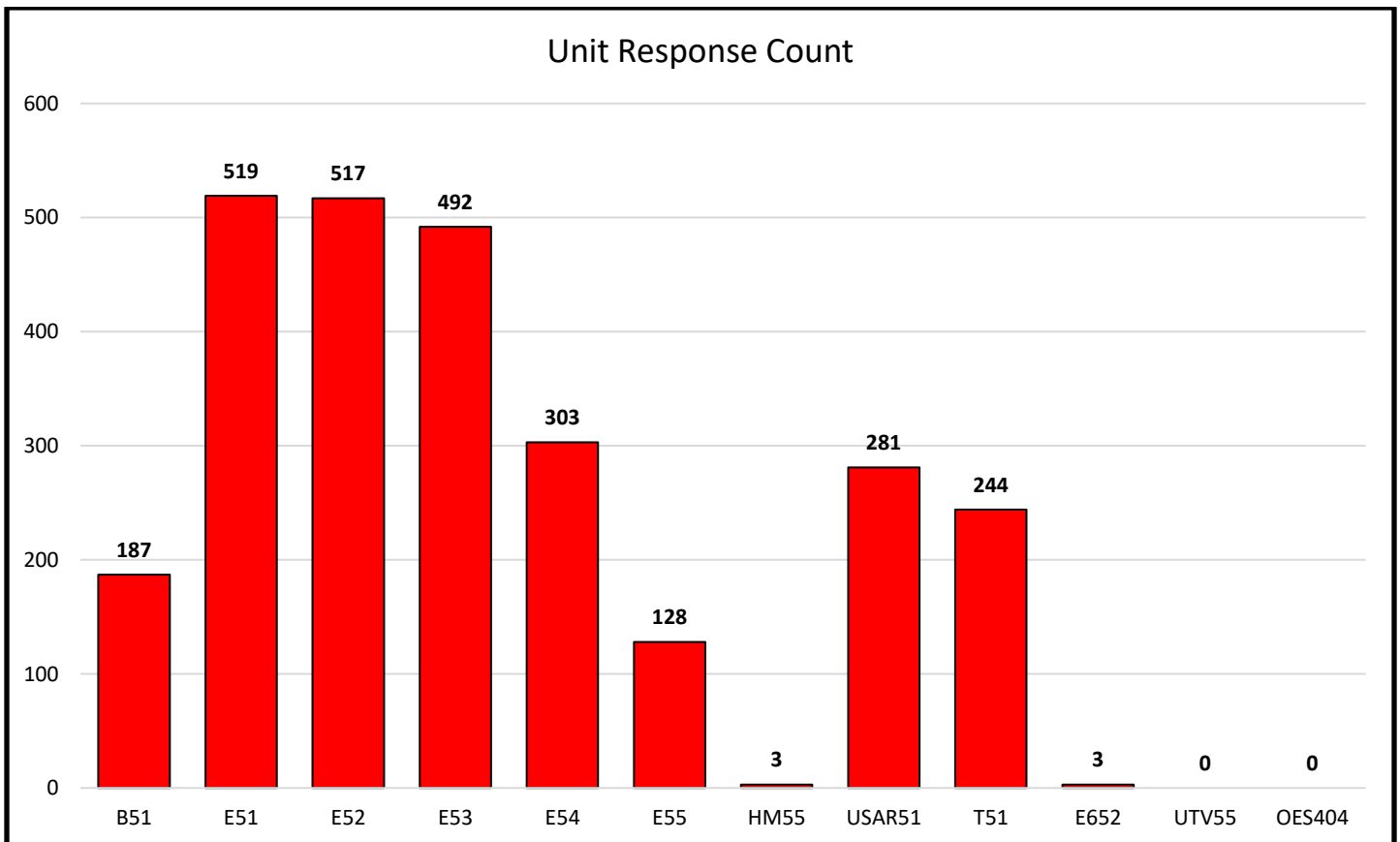
Call Processing % to Standard



INCIDENT RESPONSES BY UNIT

Responses By Unit

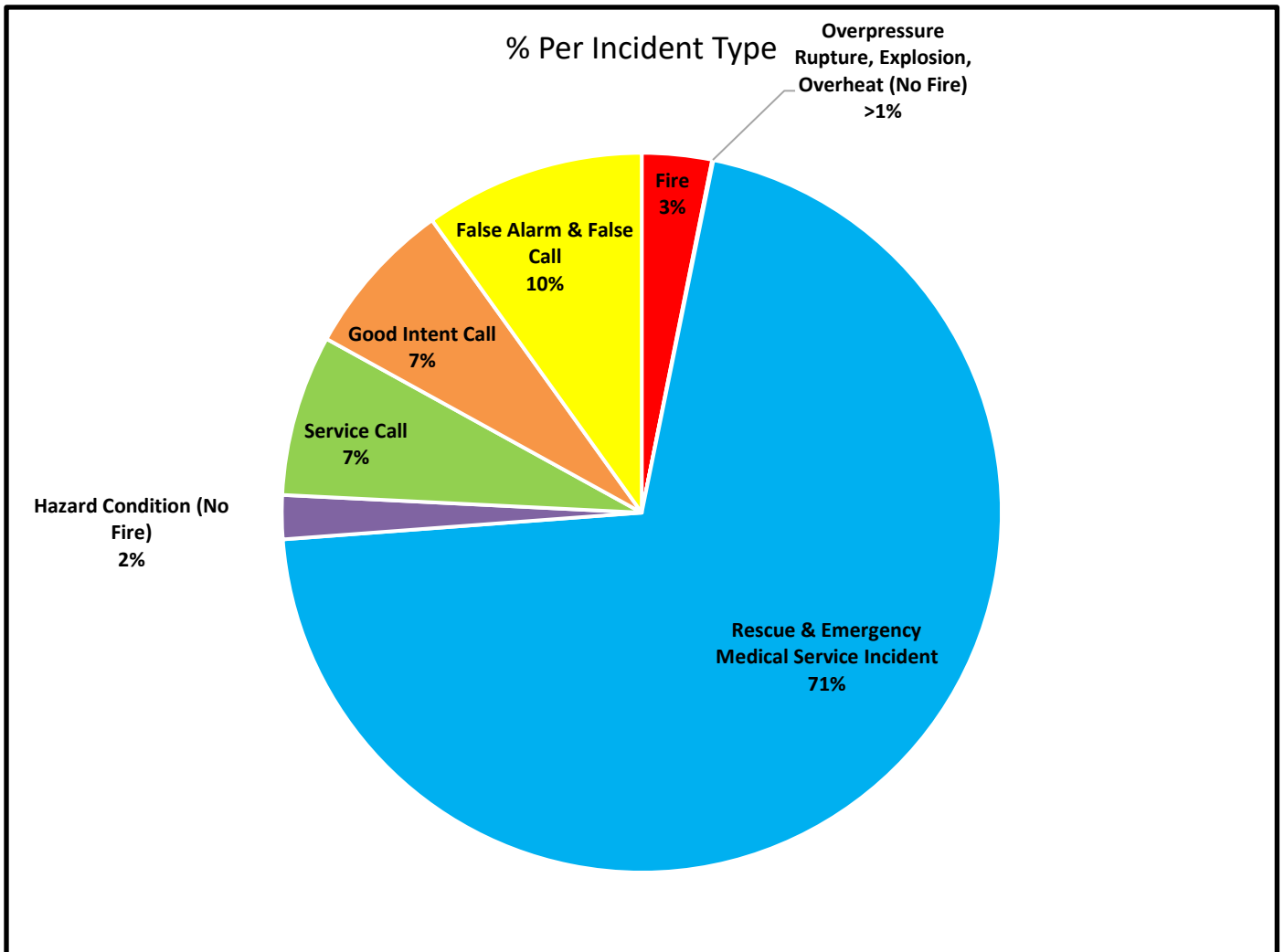
	Quarter 1 Jul - Sep 2024	Quarter 2 Oct - Dec 2024	Quarter 3 Jan - Mar 2025	Quarter 4 Apr - Jun 2025
B51	183	209	196	187
E51	495	576	543	519
E52	479	530	500	517
E53	468	550	517	492
E54	264	315	295	303
E55	163	144	139	128
HM55	1	3	5	3
USAR51	205	194	219	281
T51	227	343	269	244
E652	4	0	0	3
UTV55	0	0	0	0
OES404	1	0	0	0
TOTAL	2490	2864	2683	2677
	-5%	15%	-6%	>1%
	% change from previous quarter			



INCIDENT COUNT

Incident Count by Type

	Quarter 1 Jul - Sep 2024	Quarter 2 Oct - Dec 2024	Quarter 3 Jan - Mar 2025	Quarter 4 Apr - Jun 2025
Fire	42	38	37	59
Overpressure Rupture, Explosion, Overheat (No Fire)	3	4	0	1
Rescue & Emergency Medical Service Incident	1310	1361	1356	1327
Hazard Condition (No Fire)	31	31	45	37
Service Call	118	142	126	136
Good Intent Call	132	208	184	133
False Alarm & False Call	185	246	182	186
Special Incident Type	0	1	1	0
TOTAL	1821	2031	1931	1879
	-6%	12%	-5%	-3%
% change from previous quarter				



Fire Only Incident Count by Unit (Series Type 100)

	Quarter 1 Jul - Sep 2024	Quarter 2 Oct - Dec 2024	Quarter 3 Jan - Mar 2025	Quarter 4 Apr - Jun 2025
B51	26	26	25	36
E51	21	24	20	32
E52	11	15	11	11
E53	19	17	22	27
E54	10	15	8	15
E55	11	8	1	12
HM55	0	0	0	1
USAR51	13	19	17	23
T51	14	23	25	28
TOTAL	125	147	129	185
	-21%	18%	-12%	43%
	% change over previous quarter			

EMS/Rescue Only Incident Count by Unit (Series Type 300)

	Quarter 1 Jul - Sep 2024	Quarter 2 Oct - Dec 2024	Quarter 3 Jan - Mar 2025	Quarter 4 Apr - Jun 2025
B51	117	110	112	109
E51	359	379	387	359
E52	352	382	374	375
E53	312	340	326	332
E54	172	186	186	189
E55	111	82	94	90
HM55	0	0	0	0
USAR51	152	114	148	146
T51	132	174	134	117
TOTAL	1707	1767	1761	1717
	-3%	4%	0%	-2%
	% change from previous quarter			

Fire-Specific Incident Count by Unit

SERIES	FIRE TYPE	B51	E51	E52	E53	E54	E55	E652	T51	USAR51	TOTAL
100	Fire, other	0	0	0	0	0	0	0	0	0	0
111	Building fire	7	4	3	3	3	1	0	7	5	33
112	Fires in structure other than in a building	4	2	1	2	0	2	0	4	3	18
113	Cooking fire, confined to container	5	10	1	6	3	2	0	9	5	41
114	Chimney or flue fire, no extension to structure	0	0	0	0	0	0	0	0	0	0
115	Incinerator overload or malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
116	Fuel burner/boiler malfunction, fire confined	0	0	0	0	0	0	0	0	0	0
118	Trash or rubbish fire, contained	0	1	0	0	0	0	0	0	0	1
121	Fire in mobile home used as fixed residence	0	0	0	0	0	0	0	0	0	0
122	Fire in motor home, camper, RV (currently used as an occupancy)	0	0	0	0	0	0	0	0	0	0
123	Fire in portable building, fixed location	1	0	1	0	1	0	0	1	1	5
130	Mobile property (vehicle) fire, other	0	0	0	0	0	0	0	0	0	0
131	Passenger vehicle fire	9	7	1	4	3	3	0	1	1	29
132	Road freight or transport vehicle fire	1	1	0	1	1	1	0	0	1	6
136	Motor home or RV fire	0	0	0	0	0	0	0	0	0	0
137	Camper or recreational vehicle (RV) fire	0	0	0	0	0	0	0	0	0	0
140	Natural vegetation fire, other	0	0	0	0	0	0	0	0	0	0
141	Forest, woods or wildfire	0	0	0	0	0	0	0	0	0	0
142	Brush or brush-and-grass mixture fire	3	3	1	1	1	1	1	2	2	15
143	Grass fire	0	1	0	0	0	0	0	0	0	1
150	Outside rubbish fire, other	0	0	0	0	0	0	0	0	0	0
151	Outside rubbish, trash or waste fire	3	2	2	6	1	2	0	2	3	21
154	Dumpster or other outside trash receptacle fire	2	0	1	1	2	0	0	1	1	8
160	Special outside fire, other	0	0	0	0	0	0	0	0	0	0
161	Outside storage fire	1	1	0	1	0	0	0	1	1	5
162	Outside equipment fire	0	0	0	0	2	0	0	0	0	2
163	Outside gas or vapor combustion explosion	0	0	0	0	0	0	0	0	0	0
164	Outside mailbox fire	0	0	0	0	0	0	0	0	0	0
173	Cultivated trees or nursery stock fire	0	0	0	0	0	0	0	0	0	0
	TOTAL	36	32	11	25	17	12	1	28	23	185

MVFD Personnel Enroute to Hospital – Not RM51

Count	Date	Number	City	Type	Shift	Ambulance Status	MVFD personnel retained care enroute to hospital due to BLS ambulance on scene?
1	4/1/2025	MF25091021	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
2	4/4/2025	MF25094007	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
3	4/13/2025	MF25103001	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
4	4/13/2025	MF25103004	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
5	4/14/2025	MF25104011	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
6	4/15/2025	MF25105010	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
7	4/21/2025	MF25111011	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
8	4/23/2025	MF25113010	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
9	4/27/2025	MF25117020	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
10	5/1/2025	MF25121009	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
11	5/10/2025	MF25130006	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
12	5/11/2025	MF25131005	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
13	5/12/2025	MF25132018	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
14	5/13/2025	MF25133026	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes

15	5/14/2025	MF25134006	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
16	5/23/2025	MF25143006	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene, BLS ambulance dispatched - MVFD upgraded to ALS	Yes
17	5/26/2025	MF25146013	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
18	5/31/2025	MF25151012	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
19	6/3/2025	MF25154009	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
20	6/4/2025	MF25155027	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
21	6/6/2025	MF25157007	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
22	6/10/2025	MF25161011	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
23	6/11/2025	MF25162016	Mountain View	EMS call, excluding vehicle accidents	C - Shift	BLS ambulance arrived on scene	Yes
24	6/12/2025	MF25163006	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
25	6/15/2025	MF25166012	Mountain View	EMS call, excluding vehicle accidents	B - Shift	BLS ambulance arrived on scene	Yes
26	6/19/2025	MF25170002	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes
27	6/25/2025	MF25176004	Mountain View	EMS call, excluding vehicle accidents	A - Shift	BLS ambulance arrived on scene	Yes

UNIT UTILIZATION

NON-EMERGENCY UTILIZATION

TRAINING	
Unit	% of Time Committed to Training
B51	16.67%
E51	9.55%
E52	5.02%
E53	7.28%
E54	9.05%
E55	10.70%
USAR51	6.85%
T51	18.55%

ACTIVITIES	
Unit	% of Time Committed To Activity
B51	16.67%
E51	11.78%
E52	2.56%
E53	2.70%
E54	13.26%
E55	6.95%
USAR51	6.62%
T51	14.8%

EMERGENCY UTILIZATION

TIME COMMITTED TO INCIDENT	
Unit	% of Time Committed to Incident
B51	3.42%
E51	8.85%
E52	8.53%
E53	9.17%
E54	4.85%
E55	2.92%
USAR51	3.52%
T51	3.38%

TOTAL UTILIZATION

TIME COMMITTED TO INCIDENTS, TRAINING, AND ACTIVITIES	
Unit	% of Committed Time
B51	36.76%
E51	30.18%
E52	16.11%
E53	19.15%
E54	27.16%
E55	20.57%
USAR51	16.99%
T51	36.73%

CALL FREQUENCY BY ADDRESS

Rank	Address	Count	Percent of All Incidents (1,879)	Most Frequent Incident Type Recorded at Address
1	701 East EL CAMINO REAL Road	80	4.3%	EMS Call
2	2530 SOLACE Place	43	2.3%	EMS Call
3	1949 GRANT Road & 210 SAN ANTONIO Circle	25 each	1.3%	EMS Call

Top Call Frequency by Address per Apparatus

Apparatus	Address	Count	% of Total Calls
E51	124 CASTRO Street & 1701 West EL CAMINO REAL Road & 1776 CALIFORNIA Street	13 each	2.5%
E52	701 East EL CAMINO REAL Road	59	11.4%
E53	210 SAN ANTONIO Circle	25	5.1%
E54	701 East EL CAMINO REAL Road	20	6.6%
E55	1075 SPACE PARK Way	13	10.2%
USAR51	1350 GRANT Road & 210 SAN ANTONIO Circle	4 each	1.9%
T51	2500 GRANT Road	5	2.1%

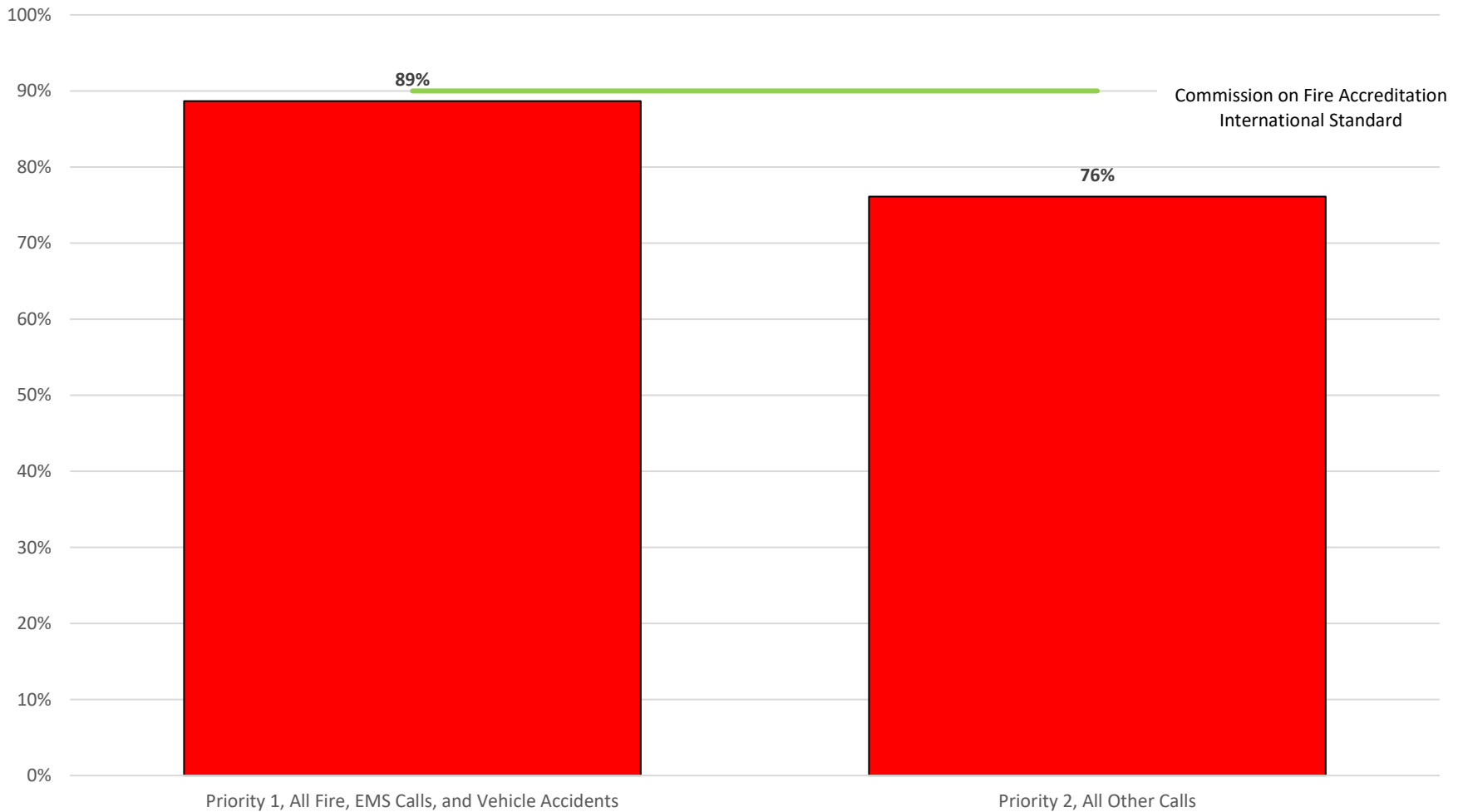
Top Incident Type Reported and Top Address per Incident

Top Incident Type and Addresses				
	Type	Total Incident Count	Top Address with Incident Count	Incident Count at Address
1	EMS call, excluding vehicle accidents	1187	2530 SOLACE Place	40
2	Dispatched and cancelled en route	92	701 East EL CAMINO REAL Road	17
3	Alarm system activation, no fire - unintentional	85	124 CASTRO Street	5

CALL PROCESSING

Priority	Average Time	Total Number	# Compliance at 90 Seconds	% Compliance at 90 Seconds
Priority 1, All Fire, EMS Calls, and Vehicle Accidents	0:00:53	1,357	1,203	89%
Priority 2, All Other Calls	0:01:16	523	398	76%

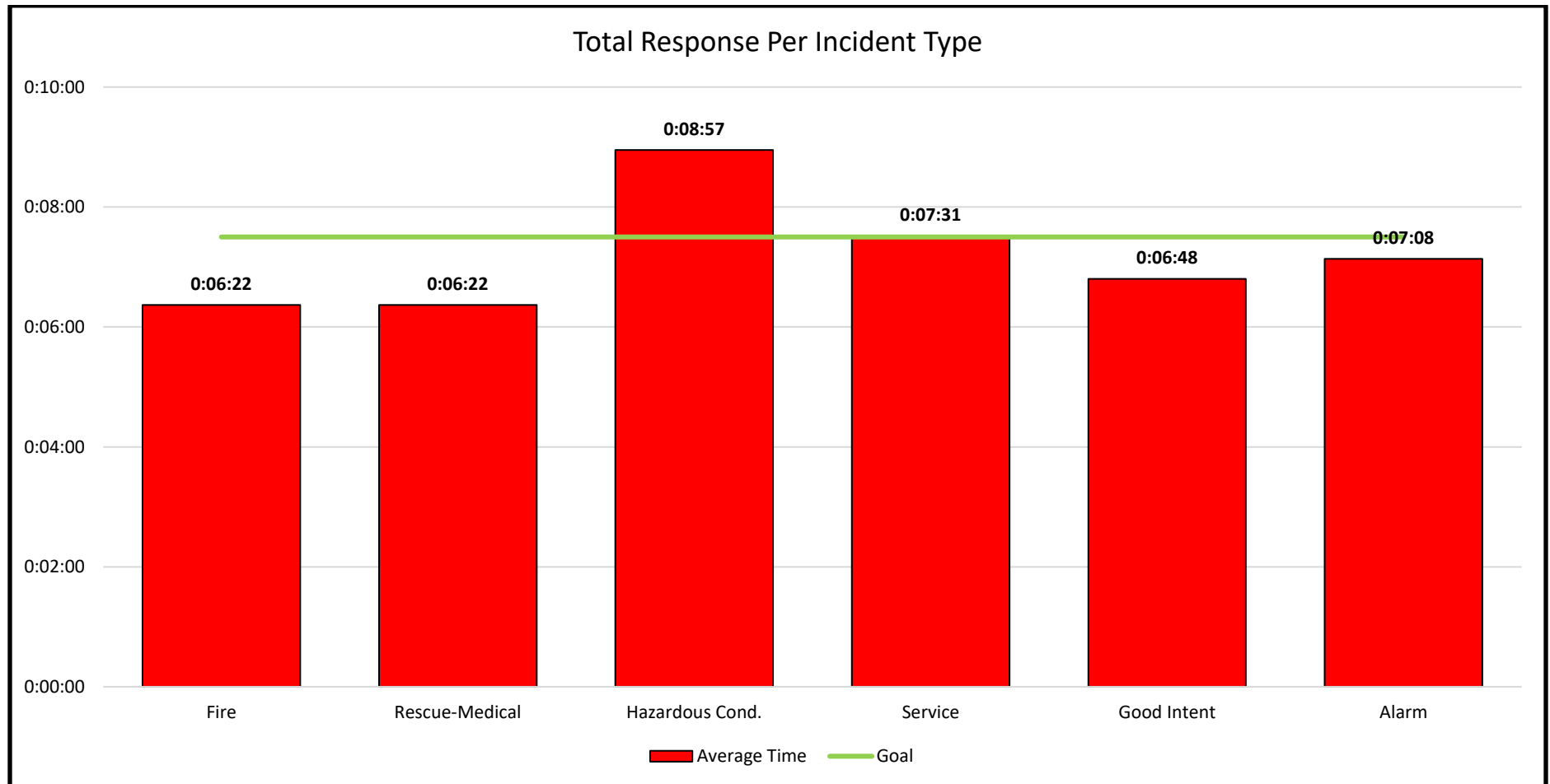
Call Processing % to Standard



TOTAL RESPONSE TIME

Total Response Time measures the time that the 911 call is answered until the first-due unit arrives on-scene.

The Total Response Time Standard is 7 minutes 30 seconds.



SUPPRESSION PERFORMANCE METRICS

Incident Type	Measure	Measure Type	Goal	OUTCOME: Apr – Jun 2025
For Prehospital medical emergencies, rescues, and small fires:	Total number of prehospital emergencies, rescues, and small fires, and percent where:	Workload	-	1,178
	a. The turnout time is two minutes or less	Performance	>90%	100%
	b. The travel time for the first-due unit is four minutes or less	Performance	>90%	31%, average response time 0:04:41
	c. The first-due unit arrives within 7 minutes, 30 seconds of the time from the receipt of the 9-1-1 call	Performance	>90%	87%
For building fires:	Total number of building fires and percent where:	Workload	-	5
	a. The turnout time is two minutes or less	Performance	>90%	91%
	b. The travel time for the first-due unit is four minutes or less	Performance	>90%	50%, average response time 0:03:37
	c. The travel time for all Mountain View units is eight minutes or less	Performance	>90%	86%
	d. The multiple-unit effective response force (ERF) of 15 personnel arrives within 11 minutes, 30 seconds from the time of the receipt of the 9-1-1 call	Performance	>90%	79%
	e. Fire Spread Confined to Object of Origin	Informational	-	0%
	f. Fire Spread Confined to Room of Origin	Informational	-	67%
	h. Fire Spread Confined to Building of Origin	Informational	-	100%

TURNOUT TIME

En Route – Dispatch = Turnout Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:02:00 at 90% of the time for all units.

Quarter: Apr - Jun 2025

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:11	93	98%	0:01:04	100	99%	0:01:03	105	100%	0:01:06	298	99%
E52	0:01:16	100	95%	0:01:08	128	100%	0:01:04	110	100%	0:01:09	338	98%
E53	0:00:57	92	100%	0:01:16	90	94%	0:00:57	99	98%	0:01:03	281	97%
E54	0:00:51	39	97%	0:00:53	39	100%	0:01:15	52	94%	0:01:00	130	97%
E55	0:01:25	22	100%	0:00:55	19	98%	0:00:48	27	96%	0:01:03	68	98%
USAR51	0:01:16	18	94%	0:01:07	27	100%	0:01:00	17	94%	0:01:08	62	96%
T51	0:00:47	18	100%	0:00:33	17	100%	0:00:39	20	100%	0:00:40	55	100%
SHIFT TOTAL AVERAGE/SUM	0:01:06	382	98%	0:00:59	420	99%	0:00:58	430	98%	0:01:01	1232	98%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:02:00 at 90% of the time for all units.

Quarter: Apr - Jun 2025

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Average Turnout Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:01:17	53	94%	0:01:06	70	94%	0:01:04	83	96%	0:01:09	206	95%
E52	0:01:11	47	98%	0:01:14	47	96%	0:01:06	57	98%	0:01:10	151	97%
E53	0:01:02	56	98%	0:01:13	52	96%	0:01:00	68	97%	0:01:05	176	97%
E54	0:00:42	41	95%	0:00:53	56	100%	0:01:08	61	97%	0:00:54	158	97%
E55	0:01:25	15	100%	0:00:49	18	100%	0:00:55	19	95%	0:01:03	52	98%
USAR51	0:01:16	41	90%	0:01:08	42	98%	0:01:10	48	100%	0:01:11	131	96%
T51	0:01:02	46	91%	0:00:46	49	100%	0:00:56	73	99%	0:00:55	168	97%
SHIFT TOTAL AVERAGE/SUM	0:01:08	299	95%	0:01:01	334	98%	0:01:03	409	97%	0:01:04	1042	97%

RESPONSE TIME

Arrival – Dispatch = Response Time

EMS Incident Type (Incident Type 321): Compliance Standard is 0:04:00 at 90% of the time for the first-due unit. This table measures response time of 0:04:00 for all responding units.

Quarter: Apr - Jun 2025

EMS	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:04:59	90	31%	0:04:42	101	33%	0:05:14	103	28%	0:04:58	294	31%
E52	0:04:44	100	41%	0:04:44	128	31%	0:05:21	110	28%	0:04:56	338	33%
E53	0:05:31	90	21%	0:04:52	91	26%	0:05:43	98	15%	0:05:22	279	21%
E54	0:06:22	36	11%	0:05:22	35	20%	0:05:49	51	12%	0:05:51	122	14%
E55	0:06:42	22	14%	0:05:01	19	26%	0:04:10	28	46%	0:05:18	69	29%
USAR51	0:06:14	14	29%	0:06:12	19	11%	0:06:03	12	17%	0:06:10	45	19%
T51	0:05:46	15	33%	0:04:54	13	38%	0:05:02	19	32%	0:05:14	47	34%
SHIFT TOTAL AVERAGE/SUM	0:05:45	367	26%	0:05:07	406	27%	0:05:20	421	25%	0:05:24	1194	26%

Fire/Rescue/All Other Incident Types: Compliance Standard is 0:08:00 at 90% of the time for all units.

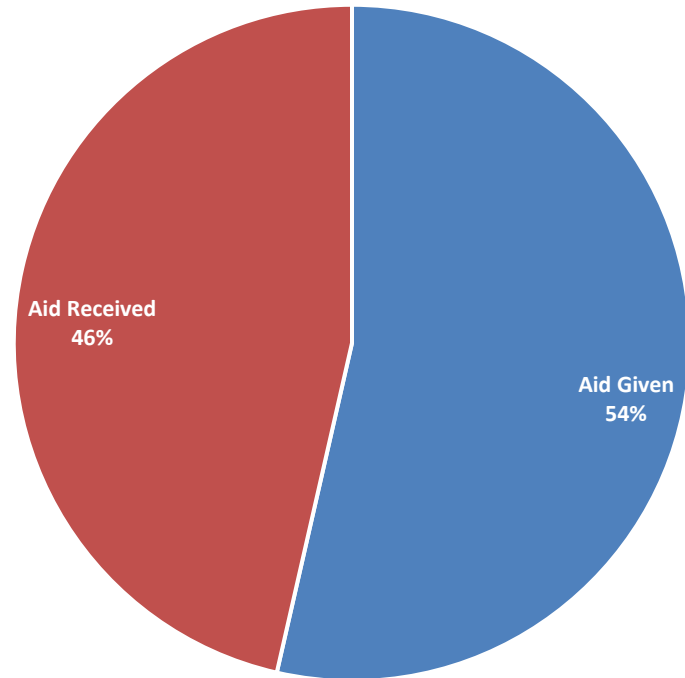
Quarter: Apr - Jun 2025

Fire/Rescue/All Other Incident Types	SHIFT A			SHIFT B			SHIFT C			TOTAL		
	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Average Response Time	Count	Total % Compliance	Unit Total Average	Total Count	Total % Compliance
E51	0:05:25	45	93%	0:05:24	64	95%	0:05:51	73	86%	0:05:33	182	92%
E52	0:06:14	35	86%	0:05:16	39	90%	0:05:53	43	91%	0:05:48	117	89%
E53	0:05:23	55	89%	0:05:28	47	94%	0:05:35	64	89%	0:05:29	166	91%
E54	0:05:58	36	89%	0:06:13	48	79%	0:06:28	50	82%	0:06:13	134	83%
E55	0:07:14	14	86%	0:05:42	14	93%	0:06:55	18	67%	0:06:37	46	82%
USAR51	0:07:01	36	72%	0:07:21	31	77%	0:08:01	41	71%	0:07:28	108	73%
T51	0:06:48	39	79%	0:07:25	34	68%	0:07:13	57	79%	0:07:09	130	75%
SHIFT TOTAL AVERAGE/SUM	0:06:18	260	85%	0:06:07	277	85%	0:06:34	346	81%	0:06:19	883	84%

AID

Aid Given	45
Aid Received	39
TOTAL	84

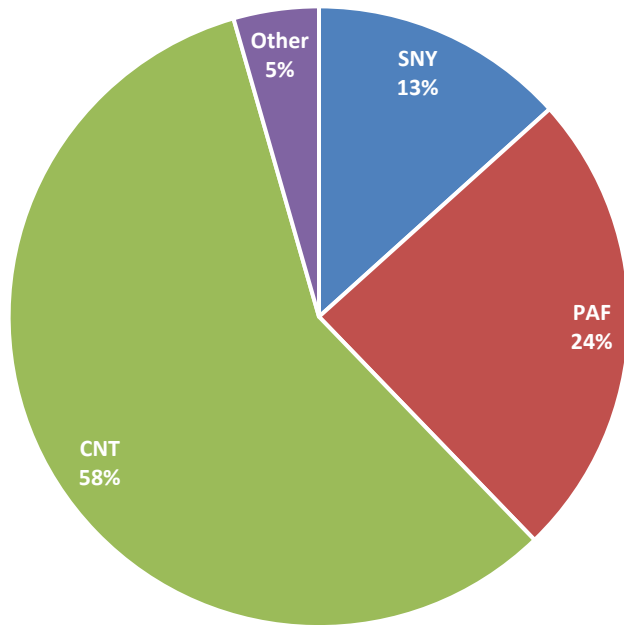
STRIKE TEAM DEPLOYMENTS YTD FISCAL YEAR 2024-25	
INCIDENT NAME	RESOURCE PROVIDED
CAL OES PREPOSITION	SINGLE RESOURCE (1) E652 (3)
THOMPSON	OES404 (4) SINGLE RESOURCE (1)
2024 R5 TEAM STAGING	SINGLE RESOURCE (1)
HARD COVER IMT-6	SINGLE RESOURCE (1)
FRENCH	OES404 (4)
SHELLY	OES404 (4) SINGLE RESOURCE (1)
2024 SQF LIGHTNING	SINGLE RESOURCE (1)
2024 ONC DOI SUPPORT	SINGLE RESOURCE (1)
PARK	SINGLE RESOURCE (3) OES404 (4) E652 (3)
LINE	E152 (4)
DIAMOND COMPLEX	SINLGE RESOURCE (1)
SHOE	SINGLE RESOURCE (1)
EATON	E152(4)



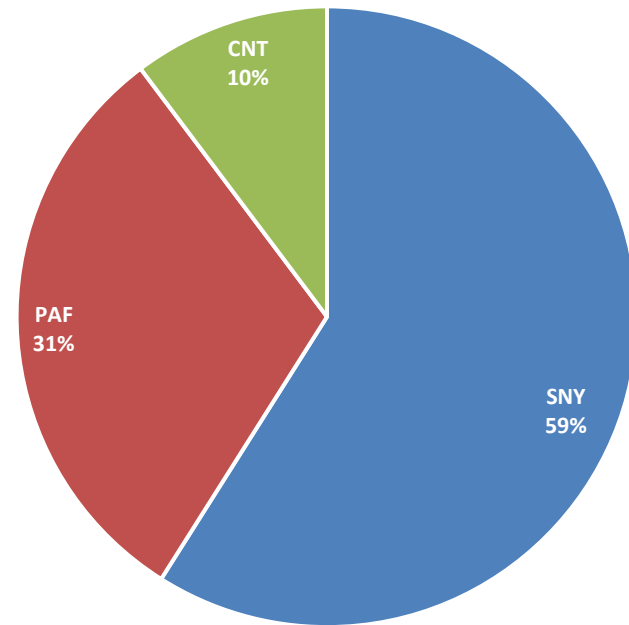
Aid Count by Location Department

DEPARTMENT	GIVEN	RECEIVED
SNY	6	23
PAF	11	12
CNT	26	4
Other	2	0
TOTAL	45	39

Aid Given by Department



Aid Recieved by Department



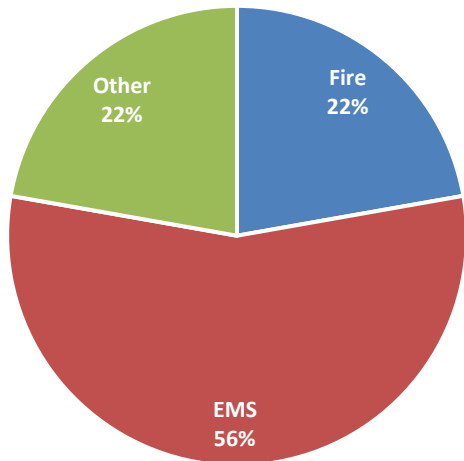
Aid Count by Location of Incident

	GIVEN		RECEIVED	
	Freeway	Commercial/Residential /Other	Freeway	Commercial/Residential/ Other
SNY	6	0	19	4
PAF	3	8	5	7
CNT	0	26	0	4
Other	0	2	0	0
TOTAL	9	36	24	15

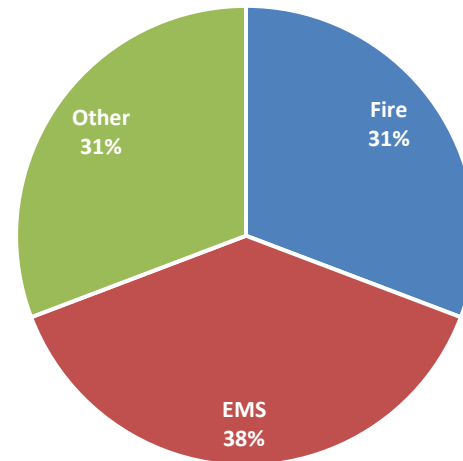
Aid Count by Incident

Incident Type	GIVEN	RECEIVED
Fire	10	12
EMS	25	15
Other	10	12
Total	45	39

Aid Type Given by Incident



Aid Type Received by Incident



EMS CQI – CAPTAIN PARAMEDIC REVIEWS

See next page

Mountain View CQI Summary Report

General

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - General	In Progress	1
	Needs Crew Attention	4
	Completed	124
		Total: 129

Cardiac Arrest

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - Cardiac Arrest		
	Completed	20
		Total: 20

High Risk/Low Frequency

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - High Risk/Low Frequency	Completed	6
		Total: 6

STEMI

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - STEMI		
	Completed	3
		Total: 3

Stroke

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - Stroke		
	In Progress	1
	Needs Crew Attention	1
	Completed	16
		Total: 18

Trauma

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - Trauma		
	Completed	2
		Total: 2

Pediatric Transports

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - Pediatric Transports		
	Needs Crew Attention	3
	Completed	16
		Total: 19

Refusal of Care

CQI Category Name	CQI Status	Count of PCRs in CQI Status
CQI - Refusal of Care		
	Needs Crew Attention	2
	Completed	56
		Total: 58

Mountain View CQI by Reviewer Summary - All Categories

Cqi Reviewer Full Name	Count of PCRs in CQI Status
Corey Demers	34
Erik Roth	56
Ian Crossley	46
Leonard Hall	30

Cqi Reviewer Full Name	Count of PCRs in CQI Status
Michael Robbins	38
Zeyad Abouata	48
Total:	252

Each Paramedic Captain must complete a minimum of 10 PCR reviews per month (30 per quarter).

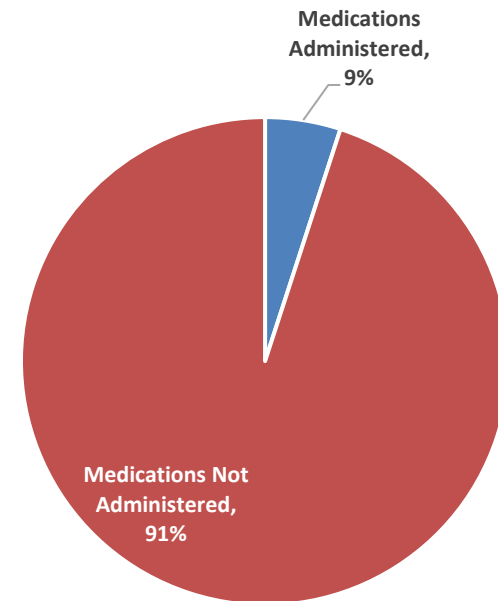
PATIENT CARE REPORT

Measurement: Medication and Controlled Substances

COMPLETED PCRS	1,546
# of PCRs involving medication administration	133
Total count of medications administered	244
% of PCRs where ALS was provided	9%
# of PCRs involving narcotic administration (Morphine/Versed)	13
% of times when a narcotic was administered and the pain score was recorded	23%

TOTAL COUNT OF MEDICATIONS ADMINISTERED (244)		
MEDICATION	COUNT	% OF TOTAL
Normal saline	66	27%
Epinephrine 1:10,000	27	11%
Morphine	27	11%
Oxygen	26	11%
Ondansetron (Zofran)	25	10%
Aspirin	22	9%
Nitroglycerin	18	7%
Dextrose 10 % in 250 ML	9	4%
Albuterol	4	2%
Amiodarone	4	2%
Midazolam (Versed)	4	2%
Atropine	2	1%
Acetaminophen IV (Ofirmev) 1g/100 mL	2	1%
Glucose - Oral	2	1%
Diphenhydramine (Benadryl)	2	1%
Adenosine	1	>1%
Naloxone (Narcan)	1	>1%
Acetaminophen IV (Generic) 1g/100 mL	1	>1%
Epinephrine 1:1,000	1	>1%
TOTAL	244	100%

Out of 1,546 PCRs completed, medications were administered 9% of the time



Measurement: Cardiac Arrest

COMPLETED PCRs		1,546
# of Cardiac Arrest incidents		20
# of Traumatic Cardiac Arrest incidents		0
# of Non-Traumatic Cardiac Arrest incidents		11
# of reported "Obvious Death" incidents		9
# of Cardiac Arrest incidents with ROSC outcome (total)		4
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway (Endotracheal Intubation – Video Laryngoscope, Endotracheal Intubation – With Bougie, Endotracheal Intubation – No Bougie, Laryngeal Mask Airway Insertions)		6
# of Cardiac Arrest incidents with attempted resuscitation via advanced airway leading to ROSC outcome		2
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation		6
# of Cardiac Arrest incidents with attempted resuscitation via intraosseous cannulation leading to ROSC outcome		1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions		1
# of Cardiac Arrest incidents with attempted resuscitation via mechanically assisted chest compressions leading to ROSC outcome		0
# of Cardiac Arrest incidents with attempted resuscitation via medication administration		7
# of Cardiac Arrest incidents with attempted resuscitation via medication administration leading to ROSC outcome		2

Measurement: Intubation and IV/IO Success Rate

COMPLETED PCRs		1,546
Intubation		
Endotracheal Intubation – Video Laryngoscope		4
<i>Rate of Successful Procedure</i>		100%
Endotracheal Intubation – With Bougie		1
<i>Rate of Successful Procedure</i>		100%
Endotracheal Intubation – No Bougie		0
<i>Rate of Successful Procedure</i>		N/A
Laryngoscope Mask Airway Insertions		2
<i>Rate of Successful Procedure</i>		100%
Nasopharyngeal Intubation		0
<i>Rate of Successful Procedure</i>		N/A
IV/IO		
Intraosseous Cannulation		7
<i>Rate of Successful Procedure</i>		100%
IV – Arm/Hand Vein		59
<i>Rate of Successful Procedure</i>		61%
IV – External Jugular Vein		0
<i>Rate of Successful Procedure</i>		N/A
IV – Saline Lock		59
<i>Rate of Successful Procedure</i>		86%

Measurement: Patient Disposition

# OF PCRs WITH RECORDED PATIENT DISPOSITION	1,539		
TRANSPORTED - PATIENT DISPOSITION	COUNT	% OF TRANSPORTED	% OF TOTAL
Transport by Another EMS Unit	874	96%	57%
Transport by Another EMS Unit, with a Member of This Crew	41	4%	3%
TOTAL	915	100%	59%
NOT TRANSPORTED - PATIENT DISPOSITION	COUNT	100	% OF TOTAL
No Transport	248	71%	16%
Patient Refused Transport	99	29%	6%
TOTAL	347	100%	23%
OTHER - PATIENT DISPOSITION	COUNT	100	% OF TOTAL
Not Applicable	228	100%	15%
TOTAL	228	100%	15%
TOTAL OF ALL PATIENT DISPOSITION	1,539	100%	100%

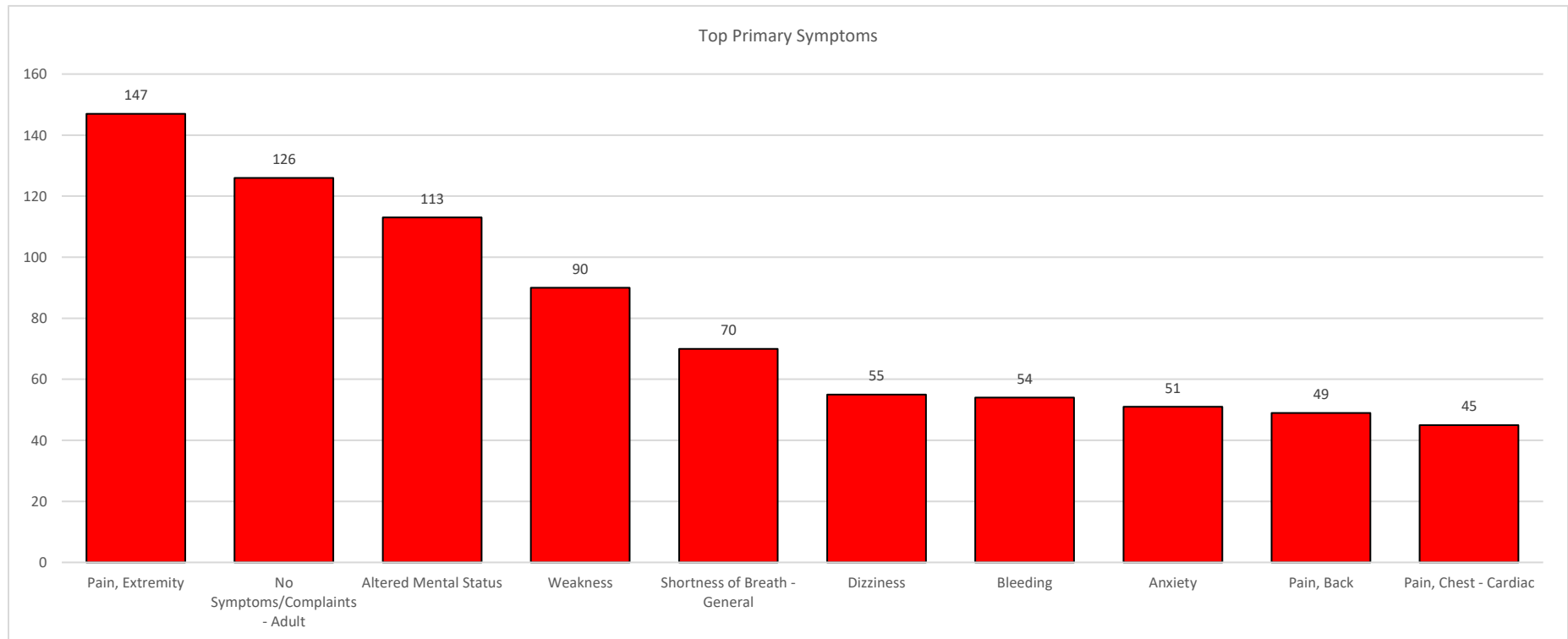
Measurement: Suspected Myocardial Infarction

# OF PCRs	1,546
# of "Chest Pain – Suspected Cardiac"	45
# of "Chest Pain – Suspected Cardiac" where the patient received ECG - 12 Lead	36
# of "Chest Pain – Suspected Cardiac" where medication was administered	21
# of "Chest Pain – Non Cardiac"	25
# of "Chest Pain – Non Cardiac" where the patient received ECG - 12 Lead	10
# of "Chest Pain – Non Cardiac" where medication was administered	1

Measurement: Stroke, Cerebrovascular Accident (CVA), and Transient Ischemic Attack (TIA)

# OF PCRs	1,546
# of Stroke and ALOC incidents	67
# of Stroke and ALOC incidents that included a Stroke Assessment (BG Level)	53

* 52% of the 126 "No Symptoms/Complaints" in the bar chart below are likely attributed to incidents with the Type code Description: "Assist Invalid".



OFFICE OF EMERGENCY SERVICES (OES)

The following information is a summary of OES Volunteer Hours for April - June 2025.

Event	Hours
Amateur Radio	544
Neighborhood CERT Activities	465.75
CERT Academy	507
Field Day	149
Total Hours	2,172.75

FIRE & ENVIRONMENTAL PROTECTION DIVISION (FEPD)

The following information is a summary of Outreach Events for April - June 2025.

Date	Location	Approximate Number of People	Event
4/2/2025	Station 1	2	Impromptu Station Visit and Tour
4/5/2025	Station 1	2	Impromptu Station Visit and Tour
4/9/2025	MidPen Housing	20+	FEPD - Fire Safety Presentation
4/10/2025	1000 Villa	Various	CERT
4/14/2025	Avenidas Rose Kleiner Center	15+	FEPD - Senior Fire Safety Presentation
4/15/2025	1000 Villa	Various	CERT
4/16/2025	Station 2	45	Bubb Elementary Station Tour
4/17/2025	1000 Villa	Various	CERT
4/18/2025	Station 2	2	Impromptu Station Visit and Tour
4/19/2025	MV Community Center	1500+	Earth and Arbor Day Celebration 2025
4/21/2025	Yew Chung International School	50+	FEPD - Preschool Fire Safety Presentation
4/22/2025	1000 Villa	Various	CERT
4/24/2025	1000 Villa	Various	CERT
4/25/2025	Theuerkauf Elementary	200+	Day of the Child Festival
4/26/2025	Station 4	Various	CERT
4/29/2025	Landels Elementary	90+	Fire Engine Visit
April	PD / Fire Admin	Various	Lobby Med Bin Plus Sharps
5/3/2025	Station 2	6	Impromptu Station Visit and Tour
5/6/2025	MV Senior Center	150+	2025 MVSC Senior Resource Fair
5/7/2025	Station 3	60	Theuerkauf Elementary School Station Visit
5/8/2025	MV Community Center	20	Community Center Preschool Book Reading
5/17/2025	Castro Street.	Various	Kid Stock
5/17/2025	Stevens Creek, Mountain View	30+	National River Clean-up Day
5/18/2025	Varsity Playground	80+	Varsity Park Ice Cream Social
5/18/2025	Chatham Court	Various	Cooper Park Neighborhood Association Block Party
5/18/2025	Station 1	7+	Impromptu Station Visit and Tour
5/20/2025	Station 4	10+	Fire Safety Ed - Costco

5/20/2025	Landels Elementary	25	FEPD - Preschool Fire Safety Presentation
5/21/2025	Castro Elementary	180+	Engine Visit at Health and Wellness Fair
5/21/2025	MV Community Center	Various	State of the City
5/21/2025	Windsor Preschool	65	FEPD - Preschool Fire Safety Presentation
5/23/2025	MV Community Center	20	Community Center Preschool Book Reading
5/27/2025	Station 1	3	Impromptu Station Visit and Tour
5/28/2025	Lingli School	45	FEPD - Preschool Fire Safety Presentation
May	PD / Fire Admin	Various	Lobby Med Bin Plus Sharps
6/1/2025	Station 1	4	Impromptu Station Visit and Tour
6/1/2025	Mercy - Bush Park	100+	The Wheels Party
6/4/2025	Station 4	30	Spanish Language Academy
6/7/2025	Castro Street.	300+	Together in PRIDE
6/8/2025	Devonshire Park	60+	Devonshire Park Ice Cream Social
6/10/2025	Move Mountain View	15	FEPD - Fire Safety Presentation
6/21/2025	Castro Street.	Various	Kid Stock
6/23/2025	Station 2	6	Impromptu Station Visit and Tour
6/25/2025	Station 1	12	Impromptu Station Visit and Tour
6/29/2025	429 Villa Nueva Way	40+	Fire Engine Visit Dutch Haven Block Party
6/30/2025	Intuit	Various	Fire Evacuation Drill
June	PD / Fire Admin	Various	Lobby Med Bin Plus Sharps

Metric - Fire/Environmental Services	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Number of medical calls for inhabited cars/RVs or those without an address	42	51	35	47	54	47	21	49	57	25	33	43
Number of illegal waste dumping incidents related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of responses to inhabited car/RV spills	0	0	0	0	0	0	0	0	0	0	0	0
Number of citations given for illegal dumping related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	0	0	0
Number of leaks noted related to inhabited cars/RVs	0	0	0	0	0	0	0	0	0	1	0	0
Number of other issues related to inhabited cars/RVs or those without an address	2	4	9	5	3	4	2	3	0	0	0	1
Estimated staff hours spent on illegal waste incidents related to inhabited cars/RVs	39	48	39	46	60	25	15	20	20	9	13	15