

## Solid Waste and Recycling Service Changes Beginning May 11

The new Shelter-in-Place order is allowing some services to resume with social distancing measures in place. Certain restrictions on solid waste and recycling services will be lifted beginning next week:

### Curbside Collection Services

- Normal curbside collection services will resume next week. Beginning Monday, May 11 residents may set out one extra bag of trash (no extra garbage sticker needed), extra cardboard (bundled and tied), and extra recycling (up to 2 extra containers of recycling next to the cart with cans and bottles in one paper bag or box, and paper materials in another) on their collection day.
- On Call Plus clean up appointments will resume starting May 11. Schedule an appointment by contacting Recology at (650) 967-3034.
- **All material outside of the cart must be securely bagged or boxed.** No loose material will be collected, with the exception of bulky items for a clean up appointment.

*Please note that the Buyback Center at the Mountain View Recycling Center will remain closed until further notice. Residents can still drop off recycling during normal hours Monday through Friday 8 a.m. to 4 p.m. and Saturday 9 a.m. to 4 p.m.*

### Services at the SMaRT Station

Beginning Monday, May 11, the SMaRT Station will be open to the public for most services Monday to Saturday from 8 a.m. to 5 p.m. (closed Sundays). All employees and members of the public are required to wear a face covering.

- Residents may visit the SMaRT Station during these hours for: public disposal (including the use of On Call Plus vouchers, contact Recology to request a voucher); drop-off recycling, e-waste, and sharps disposal; and free compost pick up.
- When dropping off material, residents will have their ID checked with car windows closed and will be directed by staff where to dispose material and maintain proper social distancing. Residents must bring their own container and shovel to pick up compost.

**When visiting the SMaRT Station or the Mountain View Recycling Center, please be mindful of the social distancing requirements and new systems in place to keep employees safe. The attendants at each facility will provide guidance for the handling of material.**