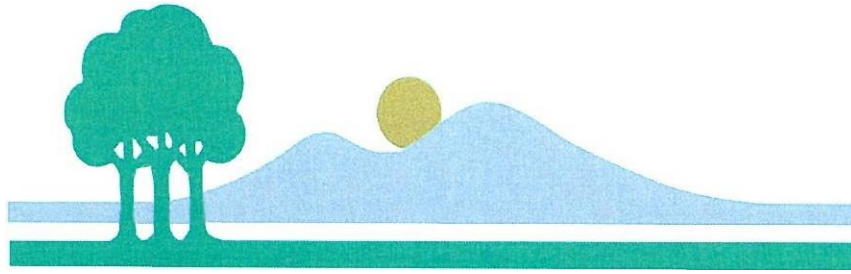


# City of Mountain View



AGE FRIENDLY MOUNTAIN VIEW

## SENIOR RESOURCE GUIDE



### Financial Services & Legal Resources

- All information is subject to change
- Please call to confirm pricing
- Available in large print

Revised August 2019

## **FINANCIAL SERVICES**

General services, including emergency financial help

### **Community Service Agency of Mountain View & Los Altos**

Free

Low-income

Emergency Financial (Rent & Utilities) Assistance; Senior Case Management including budget management help.

<https://www.csacares.org>

(650) 968-0836

### **St. Vincent de Paul, Santa Clara County**

Free

Low income

Homeless Services; Rent, Utility or Food Assistance

St. Joseph, Mountain View 94041

<http://www.svdp.org>

(650) 967-3831

### **Salvation Army**

Free

Low income

Bill Pay Assistance

3090 Homestead Rd, Santa Clara

<https://sunnyvale.salvationarmy.org>

(408) 247-4588

### **Life Moves**

Free

Homeless and at risk of becoming homeless

Emergency & Transitional Shelter; Food services

<https://lifemoves.org/>

(408) 271-1630



## **Sourcewise**

Sourcewise compiled a list of the most requested resources based on the frequency these services are requested. Legal services include: programs that provide assistance in the form of advocacy, arbitration, class action litigation, legal counseling, legal representation, mediation, paralegal counseling, self-representation assistance and/or court watching which focus on a particular area of law.

[www.mysourcewise.com](http://www.mysourcewise.com)

(408) 350-3200

- Conservatorship/Public Guardian
- Consumer Protection Assistance
- Courts
- Dispute Resolution/Mediation
- Domestic Violence Resources
- Elder Law Attorneys  
(Conservatorship, Probate, Trust, Wills)
- End-of-Life Legal Documentation
- Estate Planning
- Family Law
- Identity Theft Information
- Immigration
- Lawyer Referral Services
- Legal Aid/Advocacy
- Notary Services
- Patient Rights/Advance Medical Directives
- Victim Assistance Programs
- Vital Records

## **Senior Adult Legal Assistance – SALA**

SALA is a non-profit elder law office whose mission is to support older persons in their efforts to live safely, independently, non-institutionalized, and with dignity. Established in 1973, SALA provides free legal services and community education to Santa Clara County residents who are age 60 or older. There is no income eligibility qualification to use SALA's services.

[www.sala.org](http://www.sala.org)

(408) 295-5991

SALA Specializes in These Legal Matters:

- Public Benefits
- Long Term Care
- Elder Abuse
- Housing
- Consumer
- Incapacity Planning
- Probate Alternatives
- Simple Wills

## **UTILITIES REBATES & ASSISTANCE**

### **Pacific Gas & Electric Company (PG&E): Assistance Programs**

Low income

Financial assistance in case of hardship

<https://energyinsight.secure.force.com>

(800) 743-5000

### **California Department of Community Services & Development (CSD): Home Energy Assistance Program (HEAP) - Low-Income Home Energy Assistance Program (LIHEAP)**

Details: LIHEAP is a federal program that provides assistance to eligible low-income households to manage and meet their immediate home heating and/or cooling needs.

<http://www.csd.ca.gov>

(866) 675-6623

### **California Alternate Rates for Energy Program (CARE)**

Low income PG&E customers

Deep discounts on energy bills for low income families (<\$32,500 for 2 person household)

<https://www.pge.com>

1(866) 743-2273.

### **Family Electric Rate Assistance Program (FERA)**

Low income PG&E customers

12% discount on their electricity bill for families of 3+ with limited income.

<https://www.pge.com>

(866) 743-2273



## **PHONE SERVICES**

### **SafeLink**

Free - Low Income

Low income

Free wireless program.

Maximum household income to qualify in 2018: 1 or 2 persons: \$25,700, 3 persons: \$29,900, 4 persons: \$36,200.00 Call for current rates.

<http://www.safelink.com>

(800) 723-3546

### **California LifeLine**

Cost: Free - Low Income

Public: Low income

Details: State program that provides discounted home/cell phone services to eligible households

[www.californialifeline.com/](http://www.californialifeline.com/)

English 1 (866) 272-0349, Spanish 1(866) 272-0350, Lao/Hmong 1(866) 272-0351, Khmer (Cambodian) 1(866)272-0352, Tagalog 1(866)272-0353, Korean1(866) 272-0354, Vietnamese 1(866) 272-0355, Chinese (Mandarin/Cantonese) 1(866)272-0356, Japanese 1(866) 296-0860

## **Internet Access**

### **Access from AT&T**

Low Income

3 megabits per second, for \$5 per month

[www.att.com](http://www.att.com)

English (855) 220-5211 Spanish (855) 220-5225

### **Internet Essentials from Comcast**

Seniors 62 and above & low income

\$9.95 per month for 15Mbps Call for current rates.

(855) 846-8376

<https://internetessentials.com/seniors>

### **PCs for People**

Low Income

Refurbished PCs and/or Internet for \$11.25/month

Maximum income to qualify: \$24,980 for one person households, \$33,820 for 2 persons.

<https://www.pcsforpeople.org/>

## **Auto Repair**

### **Consumer Assistance Program**

Repair Assistance - Low Income

Assistance of up to \$500 for vehicles needing emissions-related repairs in order to comply with Smog Check standards.

[www.autorepair.ca.gov](http://www.autorepair.ca.gov)

(800) 952-5210 or (866) 272-9642

## **LOW COST FINANCIAL HELP/ COACHING**

### **Representative Payee Program**

Adult and Older Adult Division (Santa Clara County)

Representative payee program

Behavioral Health Services Administration

828 South Bascom Avenue, Suite 200

San Jose, CA 95128

[www.sccgov.org/sites/bhd/AboutUs/AOADivision/Pages/AdultOlderAdultDivision.aspx](http://www.sccgov.org/sites/bhd/AboutUs/AOADivision/Pages/AdultOlderAdultDivision.aspx)

(408) 885-2110

### **Sacred Heart Community Service**

Low cost

Low income

Public benefits screening and financial coaching

1381 South First St.

San José, CA 95110

<http://sacredheartcs.org/programs/employment/>

(408) 278-2172

### **Fiduciary Services**

#### **Jewish Family and Children's Services of San Francisco, the Peninsula, Marin, and Sonoma Counties.**

Help paying bills, depositing checks, balancing bank statements, budgeting, dealing with health insurances, benefits and taxes + long-term planning and real property matters.

Koret Family Resource Center

200 Channing Avenue

Palo Alto, CA 94301

<https://www.jfcs.org/find-help/seniors/fiduciary-services/>

(650) 688-3030 & (844) 222-3212

### **General Financial Information and link to resources**

#### **California Senior Gateway**

Resources regarding reverse mortgages, Fiduciaries, Financial Education, Financial Abuse, Fraud & Scams, Health care.

[www.seniors.ca.gov/](http://www.seniors.ca.gov/)

## **DEBT MANAGEMENT & CONSUMER PROTECTION**

### **Consumer Protection Unit (Santa Clara County District Attorney's Office)**

Address: 270 Grant Avenue Palo Alto, CA 94306

Details: The Consumer Protection Unit is responsible for processing all inquiries received from consumers who are complaining about businesses. The unit has two divisions: mediation and enforcement.

[www.sccgov.org/sites/da/prosecution/DistrictAttorneyDepartments/Pages/Consumerprotectionunit.aspx](http://www.sccgov.org/sites/da/prosecution/DistrictAttorneyDepartments/Pages/Consumerprotectionunit.aspx)

(650) 324-6400

### **Consumer Credit Counseling Service CCCS of San Francisco**

Cost: Free or low fee

Details: Assistance with: Budgeting, Debt Management, Housing, Bankruptcy.

Spanish, Chinese, and Tagalog spoken.

Counseling by phone, mail & Chat.

[www.cccsf.org/](http://www.cccsf.org/)

(800) 777.7526

### **California Department of Consumer Affairs**

Address: Consumer Information Division 1625 North Market Boulevard, Suite N 112

Sacramento, CA 95834

<http://www.dca.ca.gov/consumers/index.shtml>

(800) 952-5210 Voice & (800) 326-2297 TTY/TDD

### **Consumer Financial Protection Bureau (CFPB)**

Address: PO Box 2900, Clinton, IA 52733-2900

Details: The CFPB has gathered resources to help older adults and those who serve them manage their finances.

[www.consumerfinance.gov/practitioner-resources/resources-for-older-adults/](http://www.consumerfinance.gov/practitioner-resources/resources-for-older-adults/)

(855) 411-2372; TTY/TDD: (855) 729-2372

### **California Department of Business Oversight**

Address: One Sansome Street, Suite 600, San Francisco, CA 94104-4428

Details: The DBO has gathered resources regarding Elder Financial Abuse.

[http://www.dbo.ca.gov/Consumers/preventing\\_elder\\_financial\\_abuse.asp](http://www.dbo.ca.gov/Consumers/preventing_elder_financial_abuse.asp)

(866) 275-2677 or (415) 972-8565



## **TAX ASSISTANCE**

### **The Volunteer Income Tax Assistance (VITA)**

Taxpayers with income lower than \$54,000, persons with disabilities or limited English IRS-certified volunteers provide free basic income tax return preparation with electronic filing. Mountain View Library hosts this service once a week between February and April.

Call for more information

<https://irs.treasury.gov/freetaxprep/>

(800) 906-9887

### **Tax Counseling for the Elderly (TCE)**

In collaboration with AARP

Public: Taxpayers who are 60 years of age and older

Details: Once a week or so at each location between February and April. Call for more information & to make an appointment.

Nearby locations:

Mountain View Senior Center  
266 Escuela ave,  
Mountain View, CA 94040

Los Altos Senior Center  
97 Hillview Ave  
Los Altos, CA 94022

Avenidas, Cubberley Community Center  
4000 Middlefield Rd  
Palo Alto, CA 94303

Trinity Church of Sunnyvale  
477 N Mathilda Ave,  
Sunnyvale, CA 94085

[www.aarp.org/applications/VMISLocator/searchTaxAideLocations.action](http://www.aarp.org/applications/VMISLocator/searchTaxAideLocations.action)

(888) 227-7669.



## **LEGAL RESOURCES**

### **LawHelpCa**

LawHelpCA is California's official and free legal resource where reliable and updated information can be found.

[www.lawhelpca.org](http://www.lawhelpca.org)

### **Legal Services of Northern California: Senior Legal Hotline (SLH) Program**

Housing, estate planning, grandparent's rights, pension, public benefits.

515 - 12th Street

Sacramento CA 95814

<https://lsnc.net/slh>

(800) 222-1753

(916) 551-2140

### **Tenants**

Mountain View Tenants Coalition

Advocating for the rights, security and dignity of renters

<https://mvtenantscoalition.org/legal-resources/>

**Community Legal Services East Palo Alto: 650-326-6440** (now serving Mountain View) provides free legal aid to tenants

**Tenants Together: (888) 495 8020**

provides tenant counseling over the phone to tenants across the state certain days of the week

### **Law Foundation of Silicon Valley services:**

**Volunteer Eviction Assistance Clinic: (408) 280-2424**

Provides limited assistance to Santa Clara County tenants facing eviction.

**Fair Housing Law Project: (408) 280-2452**

Provides free legal representation to victims of housing discrimination.

**Mental Health Advocacy Project: (408) 280-2420**

Provides free legal representation to mental health and developmental services consumers who have housing problems.

**Health Legal Services: (408) 280-2430**

Provides free legal representation to individuals with HIV/AIDS or diabetes who have housing problems.

**Project Sentinel: 1-888-331-3332** Provides a variety of services (including mediation services) and advice regarding landlord-tenant problems in some jurisdictions. Investigates claims of housing discrimination.

**Bay Area Legal Aid: (408) 850-7066** Provides free legal representation to low-income tenants with housing problems.

**Asian Law Alliance: (408) 287-9710** Provides free legal representation to tenants with housing problems.

**Pro Bono Project Lawyers in the Library:**

**(408) 808-2382**

Provides free 20-minute legal consultation on a variety of legal matters.

<http://www.probonoproject.org/other-services/>

**Eviction Information: Santa Clara County Superior Court Self-Service Center:**

**In-person;** M, T, Th 8:30-3:00

99 Notre Dame Ave.

San Jose CA 95113

Provides assistance to tenants and landlords with eviction paperwork.

**SCC Department of Human Relations, Dispute Resolution Services:**

**(408) 792-2314**

Provides low cost neutral-third-party dispute resolution services between tenants and landlords, tenants and other tenants, and neighbors.

**California Department of Fair Employment and Housing:**

**1-800-233-3212**

State agency responsible for taking complaints of housing discrimination.

**Superior Court Small Claims Advisor:**

Provides information about how to bring a small claims case (e.g. for tenants: improper security deposit withholding, habitability problems; for landlords: unpaid rent, damages).

[http://www.scscourt.org/self\\_help/small\\_claims/small\\_claims\\_advisor.shtml](http://www.scscourt.org/self_help/small_claims/small_claims_advisor.shtml)

**Online Handbook: *California Tenants – A Guide to Residential Tenants’ and Landlords’ Rights and Responsibilities*:** <http://www.dca.ca.gov/publications/landlordbook/index.shtml>

## **Mediation**

### **County of Santa Clara: Senior and Families and Special Needs Mediation**

Free

Seniors and their families

Mediating family disputes, relations with conservators, probate court process.

[www.sccgov.org/sites/ohr/mediation/Pages/Senior-and-Families-and-Special-Needs-Mediation.aspx](http://www.sccgov.org/sites/ohr/mediation/Pages/Senior-and-Families-and-Special-Needs-Mediation.aspx)

(408) 993-4123

### **Dispute Resolution Program Services**

(County of Santa Clara)

Free

Help with disputes involving contractors, housing, small claims, workplace, landlord/tenant, family members, elders & special needs, relationships, environment, real estate, labor, business, discrimination, harassment, criminal retaliation, consumers, etc.

<https://www.sccgov.org/sites/ohr/mediation/Pages/Benefits-of-Mediation.aspx>

Community Mediation: (408) 993-4130

Day of Court Settlement Agreements: (408) 993-4120

Community Conciliation: (408) 993-4126

### **Mountain View Mediation – Project Sentinel**

Project Sentinel is a non-profit organization. Our primary function is to assist individuals with housing problems such as discrimination, mortgage foreclosure & delinquency, rental issues including repairs, deposits, privacy, dispute resolution, home buyer education, post purchase education and reverse mortgages.

<http://housing.org>

(650) 960-0495

### **Referral services**

#### **Santa Clara County Bar Association**

Lawyer Referral Services

30-minute consultation from a qualified, local lawyer for \$41.

Santa Clara County Bar Association

31 North 2nd St, Ste. 400

San Jose, CA 95113

<https://sccba.community.lawyer/>

(408) 971-6822



**Palo Alto Area Bar Association**

Lawyer Referral Service

30-minute consultation from a qualified, local lawyer for \$40.

Family Law, Landlord-Tenant, Probate, Trusts, Wills, and Estate Planning, Real Property, Bankruptcy, Business Law, Personal Injury/Tort, Employment/Labor Law, Criminal Law, Immigration, Mediation.

405 Sherman Ave.

Palo Alto, CA 94306

[www.paaba.org](http://www.paaba.org)

(650) 326-8322

**SENIOR FOCUSED RESOURCE****Senior Adults Legal Assistance (SALA)**

Santa Clara County residents who are age 60 or older (regardless of income)

Help regarding PUBLIC BENEFITS, LONG TERM CARE, ELDER ABUSE, HOUSING, CONSUMER Disputes, INCAPACITY PLANNING, some Affidavits, SIMPLE WILLS.

Call to schedule appointments at those locations (among others): Mountain View Senior Center (650) 903-6330, Avenidas Senior Center in Palo Alto (650) 289-5400, Stevenson House in Palo Alto (650) 494-1944, Sunnyvale Community Services (408) 738-4321.

<http://sala.org/>

408 295-5991 SALA main phone number.

**National Academy of Elder Law Attorneys (NAELA)**

Access to a free directory

1577 Spring Hill Road, Suite 310, Vienna, Virginia 22182

Find an experienced NAELA member attorney to assist you with your elder law or special needs planning issues.

<https://www.naela.org/>

(703) 942-5711

**Elder Fraud Unit**

(Santa Clara County District Attorney's Office)

Please call should you have any questions about Elder Financial Abuse

Free

70 West Hedding Street

West Wing

San Jose, CA 95110

[www.sccgov.org](http://www.sccgov.org)

(855) 323-5337

**Elder and Dependent Adult, Physical Abuse, Endangerment and Neglect Unit of the Family Violence Division**

(Santa Clara County District Attorney's Office)

Free

This unit handles all criminal cases involving physical abuse, endangerment and neglect of Elders, and Dependent Adults.

[www.sccgov.org](http://www.sccgov.org)

70 W. Hedding St.

West Wing

San Jose, CA 95110

(408) 792-2537

**California Advocates for Nursing Home Reform**

Elder Law Attorney referral service & guides

650 Harrison Street

2nd Floor

San Francisco, CA 94107

<http://www.canhr.org>

(415) 974-5171 (800) 474-1116 (toll-free; consumers only)

**Santa Clara County's Adult Protective Services (APS)**

Adult Protective Services is mandated by the State of California, Welfare and Institutions code to receive and investigate reports of abuse or neglect regarding elders (anyone age 65 or older).

Free

333 West Julian St.

4th Floor

San Jose, CA 95110-2314

<https://www.sccgov.org>

(800) 414-2002 + (408) 755-7690 + (408) 975-4900

**LOW/NO COST LEGAL SUPPORT**

**Modest Means Program**

**Santa Clara County Bar Association**

Bankruptcy, Criminal, Family, Guardianship, Immigration, Juvenile, Landlord / Tenant.

Experienced lawyers at a reduced rate.

Low income

Santa Clara County Bar Association

31 North 2nd St, Ste. 400

San Jose, CA 95113

<https://sccba.community.lawyer/pages/reduced-fee>

(408) 971-6822

### **Katharine & George Alexander Community Law Center**

Pro Bono Advice and Representation (Workers' Rights, Consumer Rights & sales fraud, Identity fraud and Immigration Rights, Debts)

Spanish available. Free to the exception of court fees, mailing fees, interpreting fees, etc. Low-income individuals

Katharine & George Alexander Community Law Center

1030 The Alameda

San Jose, CA 95126

<http://law.scu.edu/kgaclc/>

(408) 288-7030

### **Pro Bono Project Silicon Valley**

Live in this County of Santa Clara, but cannot afford a private attorney

Details: Limited Scope & Full Representation, Family Law & Debtors' Rights. Free legal clinics for debtors in bankruptcy the first and third Tuesdays of each month from 5:00 to 7:00 p.m.

Appointments are required.

25 N. 14th Street Suite 506

San Jose, CA 95112

<http://probonoproject.org/>

(408) 998 - 5298

### **Bay Area Legal Aid**

Low income Santa Clara County Residents

Domains covered: Homelessness Prevention, including landlord-tenant matters, unlawful evictions, Fair Housing Law Enforcement, Domestic Violence Prevention and Immigration (VAWA) related matters, Youth Justice Project, Economic Justice Project - Public Safety-Net Programs, Consumer Law - Debtor's Rights, Fair Credit Reporting, Health Care Access, and Legal Barriers to Employment Project

Help available in various languages, including Hindi, Spanish & Vietnamese.

4 North Second Street, Suite 600

San Jose, CA 95113

<https://baylegal.org>

(408) 283-3700 Legal Advice Line: (800) 551 5554 Health Consumer Center: (855) 693-7285

### **Community Legal Services in East Palo Alto**

Low-income families

Immigration, housing, workers' rights, records clearance, and consumer protection.

Walk-in Hours: M-F 9:00 a.m.-1:00 p.m.

1861 Bay Rd.,

East Palo Alto, CA 94303

<https://clsepa.org>

(650) 326-6440

**Law Foundation of Silicon Valley**

Free to low cost

Low income or at risk

Free legal advice and representation regarding: Housing, Health (Insurance, Estate Planning, etc.), Mental Health Advocacy, Civil rights, Consumer Protection, Disability access.

152 N. 3rd Street, 3rd Floor

San Jose, CA 95112

[www.lawfoundation.org](http://www.lawfoundation.org)

(408) 293-4790 Fair housing program (408) 280-2452

**Fenwick & West**

Pro Bono: Making a Difference in Our Communities

Silicon Valley

801 California Street

Mountain View, CA 94041

[www.fenwick.com](http://www.fenwick.com)

(650) 988.8500

**LEGAL HELP FOR PEOPLE WITH HEALTH IMPAIRMENTS****AIDS Legal Referral Panel**

Cost: Free and low-cost

Public: People with HIV/AIDS in the San Francisco Bay Area

Details: Help & referral

Housing, bankruptcy/credit, immigration, employment, insurance, confidentiality matters, family law, government benefits, and public accommodations.

Address: 1663 Mission Street, Suite 500 San Francisco, CA 94103

[www.alrp.org](http://www.alrp.org)

Client Line: (415) 701-1100 Office Line: (415) 701-1200

**Disability Rights California**

Cost: Free & low cost.

Public: Have a physical, learning, or sensory disability

Details: Rights to basic support, discrimination (in housing, transportation, etc.)

Address: 1330 Broadway, Suite 500 Oakland, CA 94612

[www.disabilityrightsca.org/](http://www.disabilityrightsca.org/)

(510) 267-1200

**California Department of Business Oversight**

Address: One Sansome Street, Suite 600, San Francisco, CA 94104-4428. The DBO has gathered resources regarding Elder Financial Abuse.

[http://www.dbo.ca.gov/Consumers/preventing\\_elder\\_financial\\_abuse.asp](http://www.dbo.ca.gov/Consumers/preventing_elder_financial_abuse.asp)

(866) 275-2677 or (415) 972-8565

## **IMMIGRATION**

### **Social Justice Collaborative**

Immigrants and their families  
420 3rd Street, Suite 130, Oakland CA 94607  
Representation in immigration and criminal courts.  
<http://socialjusticecollaborative.org/>  
(510) 992- 3964

### **Brazilian Alliance**

Reasonable cost  
Santa Clara County, It targets the Portuguese-speaking population, but does not refuse services on the basis of language.  
4340 Redwood Highway, Suite D-320 San Rafael, CA 94903  
Nonprofit Community Law Firm offering legal assistance, education and advocacy.  
<http://brazilianalliance.org/>  
(415) 472-2950

### **Catholic Charities of Santa Clara County - Immigration Legal Services**

Walk-in consultation: \$50  
All low-income immigrants regardless of culture, belief or religion  
Helps eligible immigrants navigate the often daunting process of becoming a U.S. Citizen  
2625 Zanker Road Suite 201 San Jose, CA 95134  
<http://catholiccharitiesscc.org/>  
(408) 944-0691

### **Central American Resource Center (CARECEN) San Francisco, San Francisco**

Free or low cost  
Low-income immigrants  
3143 Mission Street, San Francisco, CA 94110  
Helps with most immigration processes.  
<https://carecensf.org/>  
(415) 872-7465

### **Centro de Ayuda Legal para Immigrants (CALI)**

Small fee  
Low-income  
1125 Benton St Santa Clara, CA 95050  
Helps with most immigration processes.  
<http://cali-immigration.org/>  
(650) 938-4041



**Immigration Services of Mountain View**

Low bono legal work

1058 W Evelyn Ave Suite 30 Sunnyvale, CA 94086

Helps with most immigration processes.

<http://ismv.org/>

(650) 938 - 4911

**International Institute of the Bay Area**

Cost: Free or Low cost (first time consultation fee is \$30)

Free Workshops are held every second Tuesday of the month

Address: International Institute of the Bay Area 2600 Middlefield Road Redwood City, CA 94063

Details: Helps with most immigration processes.

<https://iibayarea.org>

(650) 780-7530

**The International Rescue Committee**

Free/low fee

Immigrants

1210 South Bascom Ave, Suite 227, San Jose, CA 95128

Comprehensive immigration services: eligibility consultations, full case management services, and legal representation.

[www.rescue.org/united-states/san-jose-ca](http://www.rescue.org/united-states/san-jose-ca)

(408) 277-0255

**Pangea**

Free/low fee

Immigrants at risk for deportation

Santa Clara Office, 538A Valley Way, Milpitas, CA 95035

Provides representation in the area of deportation defense.

[www.pangealegal.org/](http://www.pangealegal.org/)

(415) 254-0475

**Services Immigrant Rights & Education Network (SIREN)**

Free Clinics

Immigrants

Immigration Legal Services.

1415 Koll Circle, Suite 108, San Jose, CA 95112

<http://www.siren-bayarea.org/>

(408) 453-3003, Español/English: (408) 453-3017, Vietnamese/Inglés: (408) 453-3013

## **Asian Americans Advancing Justice – Asian Law Caucus**

Low Income

55 Columbus Ave San Francisco, CA 94111

ALC is the nation's first legal and civil rights organization serving low-income Asian and Pacific Islander (API) communities.

Domains of intervention include Housing, Immigrant Rights & Workers Rights

[www.advancingjustice-alc.org/](http://www.advancingjustice-alc.org/)

(415) 896-1701

## **Asian Law Alliance**

Low income & limited English

991 West Hedding Street Suite #202 San Jose, CA 95126

Help regarding Housing, Public Benefits, Immigration and Citizenship, Protection for Domestic Violence Victims, Civil Rights.

<http://asianlawalliance.org/>

(408) 287-9710

## **FAMILY LAW**

### **Santa Clara County Self-Help Center / Family Law Facilitator**

Free

Self-represented individuals

201 N. First Street, San Jose, CA 95113

Walk-in services from 8:30 am to 3:00 pm on Mondays, Tuesdays and Thursdays.

Workshops on various issues like Divorce, Custody, Restraining Orders, etc.

[www.scscourt.org/self\\_help/shcflfo.shtml/](http://www.scscourt.org/self_help/shcflfo.shtml/)

[www.scscourt.org/documents/shflyers/SHC-024.pdf](http://www.scscourt.org/documents/shflyers/SHC-024.pdf)

(408) 882 - 2926

## **SMALL CLAIMS**

### **Santa Clara Superior Court Small Claims Advisor**

Free

Help provided via email or phone (Which court to file in, how to file papers in Small Claims Court, how to serve papers, how to present and defend a case in court, how to collect a judgment).

[www.scscourt.org/self\\_help/small\\_claims/small\\_claims\\_advisor.shtml/](http://www.scscourt.org/self_help/small_claims/small_claims_advisor.shtml/)

(408) 882-2100 (option #2 then #6) - The phone service has limited hours. The Advisor is only available Monday through Friday from 2:30 - 4 pm.

**Other domains resources**

