

HOMELESS HELP CARD

SANTA CLARA COUNTY
NORTH COUNTY

DISTRICT 5 SUPERVISOR JOE SIMITIAN

Hotline Services

2-1-1

CONNECTS CALLERS WITH SHELTER, FOOD, HEALTHCARE AND OTHER SOCIAL SERVICES. AVAILABLE IN MULTIPLE LANGUAGES. DIAL "211".

Home First Hotline

(408)510-7600

VTA CUSTOMER SERVICE CALL CENTER

(408)321-2300

(800)894-9908 OUTSIDE SANTA CLARA COUNTY

(408)321-2330 TTY

Shelters

HOTEL DE ZINK

TEMPORARY SHELTER BY REFERRAL THROUGH OPPORTUNITY SERVICES CENTER (SEE REFERRING AGENCIES).

NORTH COUNTY SHELTER

SERVES SINGLES ADULTS AND FAMILIES. REFERRAL REQUIRED (SEE REFERRING AGENCIES). MUST BE ONSITE BY 7PM. OPERATIONAL DURING COLD WEATHER SEASON ONLY (APPROX. DEC. - MARCH).

PROJECT WEHOPE SHELTER (650) 330-8000
Option 1

1858 BAY ROAD
EAST PALO ALTO, CA 94303

EMERGENCY SHELTER FOR SINGLE ADULTS.

rev 10.16

Homeless Help Card
North County District 5
Supervisor Joe Simitian

Project WeHope Shelter
Emergency shelter for single adults.
1858 Bay Road
East Palo Alto, CA 94303
Contact: (650) 330-8000

Hotel de Zink
To access contact Opportunity Services Center:
33 Encino Ave.
Palo Alto, CA 94301
Contact: (650) 853-8672
Hours: M-F 8am-4pm

North County Shelter
Serves single adults and families. Referral required (see back).
Operation during cold weather season only (approx. Dec.-March)

Call 2-1-1 for
Information and Referrals

Hotline Services

(408) 510-7600
Home First Hotline

Referring Agencies and Additional Resources

Community Services Agency of Mtn. View 650.968.0836
204 Stierlin Rd. M-F: 9am-12pm,
Mtn. View, CA 94043 1:30pm-4pm

Food through Food and Nutrition Center. Help with affordable housing and public transportation, health services and benefits, financial assistance for 1 month rent. Referrals to local shelters.

Downtown Streets Team

Volunteer work experience program for unhoused job seekers. Access to case management and employment services by attending weekly meetings at:

All Saints Church (Parish Hall)

Trinity Church

555 Waverly Street, Palo Alto
Thursdays 1pm

477 N. Mathilda, Sunnyvale
Tuesdays 12:30pm

Kurt Kumli Resource Center

650.690.5551

231 Grant Ave.

MW 1-3:30pm

Palo Alto, CA 94306

Offers various community resources, including shelter referrals for clients on Probation in North County, or in the Palo Alto review court

Opportunity Services Center

650.853.8672

33 Encina Avenue

M-F: 8am-4pm

Palo Alto, CA 94301

Multi-service drop-in center. Clients must visit site to meet with case manager for access to Hotel de Zink shelter. Onsite healthcare by appointment M-F 9am-4pm. Meals 8-4.

Project WeHOPE Main Office

650.330.8000

1854 Bay Road

M-F 10am-6pm

East Palo Alto, CA 94303

Food, overnight shelter, dental care, health services and

Sunnyvale Community Services

408.738.4321

725 Kifer Road

M-F: 9am-11:30am,

Sunnyvale, CA 94086

1pm-4pm

Emergency assistance agency. Referral to local shelters.

West Valley Community Services

408.255.8033

10104 Vista Dr.

MWF 8am-5pm

Cupertino, CA 95014

T/Th 8am - 8pm

Referral to local shelters, access to food and nutrition services,

family support and emergency assistance.

Closed 12-1pm

Additional referral lines:

rev. 10.16

City of Sunnyvale Housing Division

408.730.7250

HomeFirst Family

408.510.7600

Supportive Housing

408.926.8885

Referral Agencies

Community Services Agency of Mtn. View	(650) 968-0836	M-F 9am-12pm, 1:30-4pm
City of Sunnyvale Housing Division	(408) 730-7250	M-F 8am-5pm
Downtown Streets Team	(650) 833-8663	
Kurt Kumli Resource Center	(650) 690-5551	MW 1-3:30pm
Opportunity Services Center	(650) 853-8672	M-F 8am-4pm
Sunnyvale Community Services	(408) 738-4321	M-F 9-11:30am, 1-4pm
West Valley Community Services	(408) 255-8033	MWF 8am-8pm, Th 8am-8pm, closed 12-1pm