HOMELESS HELP CARD
SANTA CLARA COUNTY
NORTH COUNTY
DISTRICT 5 SUPERVISOR JOE SIMITIAN

Hotline Services
2-1-1
CONNECTS CALLERS WITH SHELTER, FOOD, HEALTHCARE
AND OTHER SOCIAL SERVICES. AVAILABLE IN MULTIPLE
LANGUAGES. DIAL "211".
Home First Hotline
(408) 510-7600
VTA CUSTOMER SERVICE CALL CENTER
(408) 321-2300
(800) 894-9908 OUTSIDE SANTA CLARA COUNTY
(408) 321-2330 TTY

Shelters
HOTEL DE ZINK
TEMPORARY SHELTER BY REFERRAL THROUGH OPPORTUNITY
SERVICES CENTER (SEE REFERRING AGENCIES).
NORTH COUNTY SHELTER
SERVES SINGLES ADULTS AND FAMILIES. REFERRAL REQUIRED (SEE
REFERRING AGENCIES). MUST BE ON SITE BY 7PM. OPERATIONAL
DURING COLD WEATHER SEASON ONLY (APPROX. DEC. – MARCH).
PROJECT WEHOPe SHELTER
1858 BAY ROAD
EAST PALO ALTO, CA 94303
EMERGENCY SHELTER FOR SINGLE ADULTS.

Call 2-1-1 for
information and referrals.
Hotline Services
(408) 510-7600
Home First Hotline

Referring Agencies and Additional Resources
Community Services Agency of Mtn. View
204 Stierlin Rd.
Mtn. View, CA 94043
M-F: 9am-12pm, 1:30pm-4pm
Food through Food and Nutrition Center. Help with affordable
housing and public transportation, health services and benefits,
financial assistance for 1 month rent. Referrals to local shelters.
Downtown Streets Team
Volunteer work experience program for unhoused job seekers.
Access to case management and employment services by attending
weekly meetings at:
All Saints Church (Parish Hall) Trinity Church
555 Waverly Street, Palo Alto 477 N. Mathilda, Sunnyvale
Thursdays 1pm Tuesdays 12:30pm
Kurt Kumili Resource Center
231 Grant Ave.
Palo Alto, CA 94306
M-F 1-3:30pm
Offers various community resources, including shelter referrals for
clients on Probation in North County, or in the Palo Alto review
court
Opportunity Services Center
33 Encina Avenue
Palo Alto, CA 94301
M-F: 8am-4pm
Multi-service drop-in center. Clients must visit site to meet with
case manager for access to Hotel de Zink shelter. Onsite healthcare
by appointment M-F 9am-4pm. Meals 8-4.
Project WeHOPE Main Office
1854 Bay Road
East Palo Alto, CA 94303
M-F 10am-6pm
East Palo Alto, CA 94303
Food, overnight shelter, dental care, health services and

Sunnyvale Community Services
725 Kifer Road
Sunnyvale, CA 94086
M-F: 9am-11:30am, 1pm-4pm
Emergency assistance agency. Referral to local shelters.
West Valley Community Services
10104 Vista Dr.
Cupertino, CA 95014
MWF 8am-5pm
T/Th 8am – 8pm
Referral to local shelters, access to food and nutrition services,
family support and emergency assistance. Closed 12-1pm

Additional referral lines:
City of Sunnyvale Housing Division
408.730.7250
HomeFirst Family
408.510.7600
Supportive Housing
408.926.8885

Referral Agencies
Community Services Agency of Mtn. View
(650) 968-0836
M-F: 9am-12pm, 1:30pm-4pm
City of Sunnyvale Housing Division
(408) 730-7250
M-F: 8am-5pm
Downtown Streets Team
(650) 833-8663
M-F: 8am-5pm
Kurt Kumili Resource Center
(650) 690-5551
M-F: 8am-5pm
Opportunity Services Center
(650) 853-8672
M-F: 8am-5pm
Sunnyvale Community Services
(650) 738-4321
M-F: 8-11:30am, 1-4pm
West Valley Community Services
(408) 255-8033
M-F: 8am-8pm, Th/Fri 8am-9pm, closed 12-3pm