

**Community Services Agency  
of Mountain View & Los Altos**

204 Sterlin Rd.  
Mountain View, CA 94043  
(650) 968-0836

**Assistance in:**

94022 Los Altos  
94024 Los Altos  
94040 Mountain View  
94041 Mountain View  
94043 Mountain View

**LifeMoves  
Commercial St. Inn**

260 Commercial Street  
San Jose, CA 95112  
(408) 271-1630

**Assistance in:**

95035 Milpitas  
95131 San Jose  
95133 San Jose  
95134 San Jose

**LifeMoves  
Opportunity Center**

33 Encina Avenue  
Palo Alto, CA 94301  
(650) 853-8672

**Assistance in:**

94301 Palo Alto  
94303 Palo Alto  
94304 Palo Alto  
94305 Stanford  
94306 Palo Alto

**Sunnyvale Community  
Services**

725 Kifer Rd.  
Sunnyvale, CA 94086  
(408) 738-4321

**Assistance in:**

94085 Sunnyvale  
94086 Sunnyvale  
94087 Sunnyvale  
94089 Sunnyvale  
95002 Alviso

**Sacred Heart Community  
Services**

1381 S. First St.  
San Jose, CA 95110  
(408) 278-2160

**Assistance in:**

95008 Campbell  
95110 San Jose  
95111 San Jose  
95112 San Jose  
(S. of Santa Clara St.)  
95113 San Jose  
95116 San Jose  
95117 San Jose  
95118 San Jose  
95120 San Jose  
95123 San Jose  
95124 San Jose  
95125 San Jose  
95126 San Jose  
95128 San Jose  
95136 San Jose

**Salvation Army**

359 North 4th Street  
San Jose, CA 95109  
(408) 282-1165

**Assistance in:**

95037 Morgan Hill  
95112 San Jose  
(N. of Santa Clara St.)  
95119 San Jose  
95121 San Jose  
95122 San Jose  
95127 San Jose  
95132 San Jose  
95135 San Jose  
95138 San Jose  
95139 San Jose  
95148 San Jose

**Salvation Army**

3090 Homestead Road  
Santa Clara, CA 95051  
(408) 247-4588

**Assistance in:**

95050 Santa Clara  
95051 Santa Clara  
95054 Santa Clara

**Emergency  
Assistance  
Network** OF  
SANTA CLARA COUNTY

**St. Joseph's Family Center**

7950 A-Church St.  
Gilroy, CA 95020  
(408) 842-6662

**Assistance in:**

95020 Gilroy  
95046 San Martin

**West Valley Community  
Services**

10104 Vista Drive  
Cupertino, CA 95014  
(408) 255-8033

**Assistance in:**

95014 Cupertino  
95030 Los Gatos  
95032 Los Gatos  
95033 Los Gatos  
95070 Saratoga  
95129 San Jose  
95130 San Jose



**Participating Police  
Departments:**

Gilroy Police Dept.  
(408) 846-0323

Morgan Hill Police Dept  
(408) 779-2101

Milpitas Police Dept.  
(408) 586-2400

Mt. View Police Dept.  
(650) 903-6350

San Jose Police Dept.  
(408)277-5450

Santa Clara Police Dept.  
(408) 615-4700



## About the Network

Everyone experiences emergencies from time to time. For some Silicon Valley residents, however, each day is a struggle for financial stability and independence. When an emergency hits, they need somewhere to turn for help. The goal is to stabilize individuals and families during times of trouble and help them return to self-sufficiency.

**The Emergency Assistance Network (EAN)** provides a variety of services to prevent homelessness and act as a safety net for residents facing eviction, utility disconnection, and hunger. The EAN offers assistance to help families and individuals recover from emergency situations, often providing case management and financial education in conjunction with:

- Food Assistance
- Rent and Mortgage Aid
- Utility Assistance
- Medical and Transportation Aid
- Direct Financial aid for special issues - funeral expenses, etc

## Levels of Financial Assistance

- Direct Financial Aid to a Vendor (direct payments to landlords, utility companies, doctors, transportation passes etc.)
- Other Direct Financial Aid Assistance (gift cards, vouchers etc)

\* This does not include in-kind support to these families of food, clothing, etc.

## Guidelines for Assistance

- Assistance from agencies is based on zip code
- Income eligibility guidelines related to Low and Very Low Income
- Strict Criteria for rental assistance is followed - Payments are made to landlords not to the client
- Direct financial assistance for transportation, utilities, medical, funeral etc
- Limits on the amount of funding (ranges anywhere from \$500 to \$1,500)
- Limits on the time span in which funding is received—most agencies give one time only assistance but some make exceptions within a 2 year span

## Services beyond Emergency Assistance

- Provide financial planning assistance to help with budgeting, credit coaching, etc.
- Support for Enrollment in Cal Fresh, MediCal, General Assistance, and other support programs
- Access to food pantry and other food services
- Some case management
- Some employment referrals and assistance
- Utility assistance and enrollment in low income programs
- Referral to other services as necessary

# Emergency Assistance Network

OF  
SANTA CLARA COUNTY

## Member Agencies

