

MOUNTAIN VIEW POLICE DEPARTMENT



The purpose of the
MOUNTAIN VIEW POLICE DEPARTMENT
is to:

KEEP MOUNTAIN VIEW SAFE - minimize the loss of life, personal injury, and property damage resulting from crime, disorder, traffic collisions, and hazardous public conditions.

TACKLE CRIME - be responsive and proactive in preventing and suppressing criminal victimization through effective policing strategies, and ensure a high quality of livability and a sense of security.

SECURE TRUST AND SUPPORT - perform and obtain results in a manner that embodies equal justice under the law, effective engagement with the community, and continuous improvement.

OUR PRIORITIES
SAFETY | PEOPLE | RESULTS

MOUNTAIN VIEW, CALIFORNIA



mvpd.gov

MOUNTAIN VIEW POLICE DEPARTMENT

2014 ANNUAL REPORT

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MESSAGE FROM THE CHIEF



This annual report highlights the department's activities throughout 2014, and provides our stakeholders and interested parties with an overview of the results and trends related to crime, disorder, and community safety in the City of Mountain View.

During 2014, we continued our successful social media outreach efforts and focused on suppressing and preventing crime, as well as reducing fatal and injury collisions. The City's violent crime rate increased by only 1 percent and the property crime rate decreased by 17 percent. Residential burglaries decreased significantly, but commercial burglaries saw an increase of 27 percent – a reminder that we need to remain vigilant and focused on prevention efforts. Injury collisions decreased by 14 percent, and for the first time in the past five years, we recorded no fatal collisions.

Moving forward in 2015, we are excited about refining our goals and strategies to best meet the policing needs of a diverse and caring community while emphasizing community and police safety, working effectively with people, and obtaining fair and impartial results. The Department is poised to address a number of challenges that will impact the way in which it keeps Mountain View safe. These include:

- Changes in laws through a voter initiative that significantly restructures the way the criminal justice system handles many property crimes and drug offenses.
- The rapidly changing technology in our daily lives and how devices and information are used to commit crime.
- Mental health issues and law enforcement's role in protecting people and the public from individuals who are a danger to themselves or others.
- Enhancing outreach to allow for opportunities that strengthen a mutual understanding about the role of the police and the expectations of the public.

The men and women of the Mountain View Police Department continue to dedicate themselves to keeping Mountain View safe, tackling crime, and securing the trust and support of the people they serve and protect. I thank each member of the Department for their dedication and exemplary service over the last year. Finally, on behalf of the Department, I thank the Mountain View community and the City Council for their continued support as we strive to deliver policing services that embodies our values of providing exceptional service, acting with integrity, and treating others with respect.

Max Bosel
Police Chief

CITY GOVERNANCE

The City of Mountain View was incorporated on November 7, 1902 and became a charter city on January 15, 1952. The City operates under a council-manager form of government.



City Mission Statement

The City of Mountain View provides quality services and facilities that meet the needs of a caring and diverse community in a financially responsible manner.

Organizational Values

- Provide exceptional service
 - Act with integrity
 - Treat others with respect



2014 CITY COUNCIL:

John McAlister, Mayor

Patricia Showalter, Vice Mayor

Christopher R. Clark

John M. Inks

R. Michael Kasperzak, Jr

Ken S. Roseneberg

Leonard M. Siegel

City Manager:

Daniel H. Rich

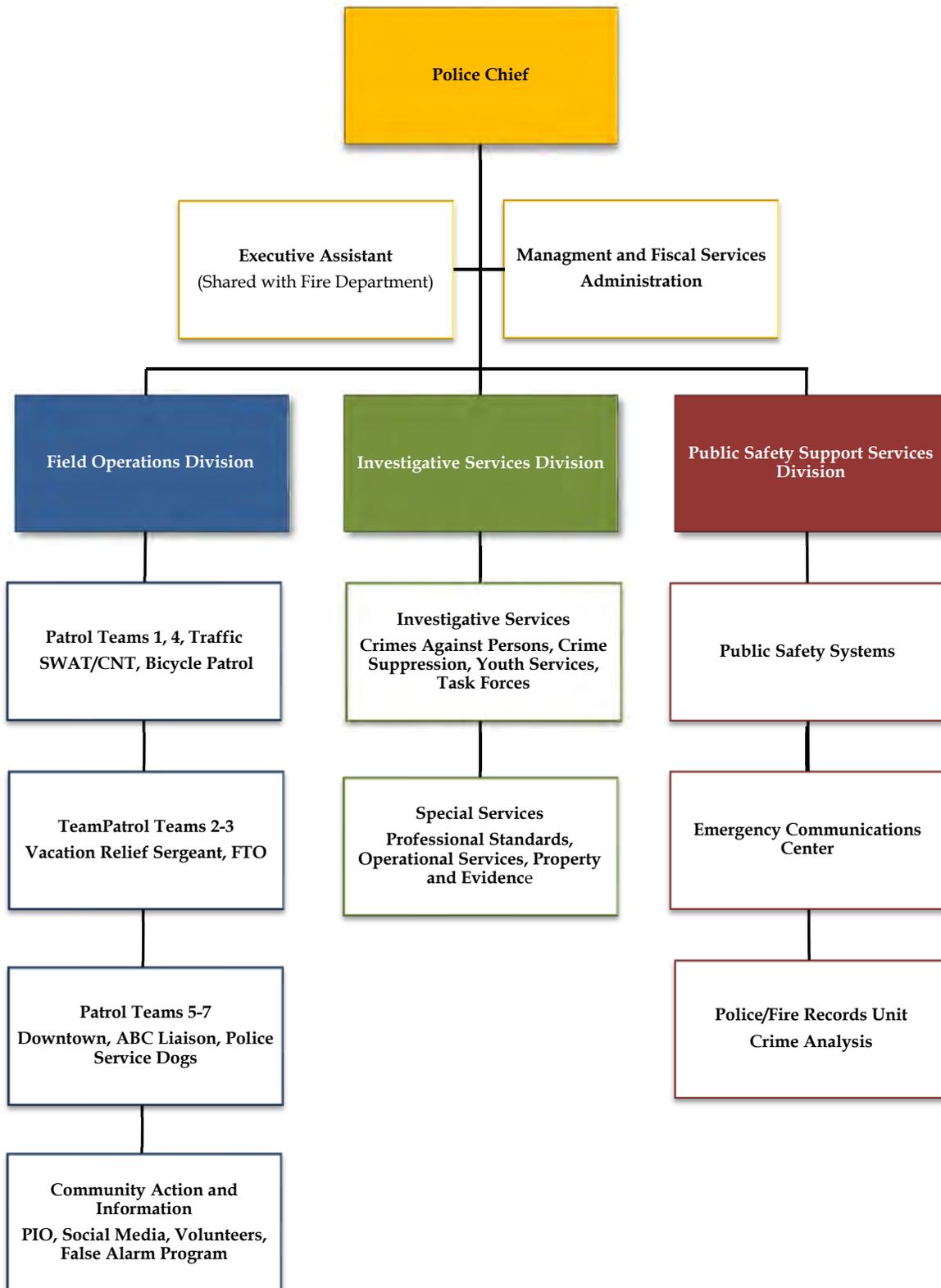


MOUNTAIN VIEW POLICE DEPARTMENT'S HISTORY

Mountain View was incorporated on November 7, 1902. One of the first acts of the new City Council was to elect a Marshal, R.C. Waits. Another officer was hired in 1909 to assist Marshal Waits with the enforcement of laws. In 1916, the City appointed a traffic officer to address the problem of speeding vehicles on Castro Street. The Mountain View Police Department has been serving the community since 1902, and we will continue to do so with great pride.



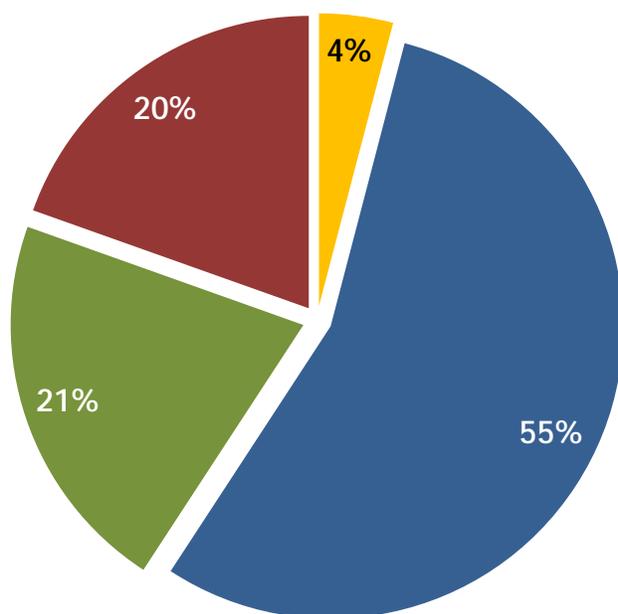
ORGANIZATIONAL CHART AS OF DECEMBER 31, 2014



BUDGET SUMMARY

The City's financial health is shaped, to a large degree, by economic forces beyond the City's control and has been significantly impacted by what has become known as the "Great Recession". As of June 2014, the unemployment rate in the City is 4.0 percent, consumer confidence has begun to rise, and housing and property values have regained pre-recessionary levels in Mountain View. Building on this strong financial record and continued revenue growth, this is the second budget cycle since the "Great Recession" began that is balanced without any reductions, and it includes a few new expenditures for high-priority programs.

POLICE DIVISIONS	2013-14 ADOPTED	2014-15 ADOPTED
■ Police Administration	1,293,429	1,308,529
■ Field Operations	17,116,569	16,925,684
■ Investigative Services	6,893,763	7,602,072
■ Public Safety Support Services	6,135,067	6,295,381
	<u>31,438,828</u>	<u>32,131,666</u>
EXPENDITURESUMMARY		
Salaries, Wages and Benefits	27,974,234	29,007,454
Supplies and Other Services	2,478,194	2,241,712
Capital Outlay	272,600	147,200
Interfund Expenditures	713,800	735,300
TOTALEXPENDITURES	<u>31,438,828</u>	<u>32,131,666</u>



Budget Facts

- Personnel costs account for 89% of the Police Department's budget.
- The Police Department's budget has an annualized cost of \$413 per resident, or \$1.13 per resident per day.
- The Police Department's budget represents 14.5% of the total budget for the City.

PERSONNEL INFORMATION

Personnel Demographics

CLASSIFICATION	WHITE		BLACK		HISPANIC		ASIAN		OTHER		TOTAL
	M	F	M	F	M	F	M	F	M	F	
SWORN	46	5	3	1	18	1	12	2	2	0	90
PERCENTAGE	51.1	5.6	3.3	1.1	20.0	1.1	13.3	2.2	2.2	0	
ETHNICITY %	56.7		4.4		21.1		15.6		2.2		
SWORN AND NON SWORN	51	27	5	1	19	9	13	7	2	1	135
PERCENTAGE	37.8	20.0	3.7	0.7	14.1	6.7	9.6	5.2	1.5	0.7	
ETHNICITY %	57.8		4.4		20.7		14.8		2.2		
ETHNICITY % OF CITY*	56.0		2.2		26.0		21.7		1.0		

* Based on 2010 US Census Data

POST Selection Processes

Full-Time Positions	Applications	Eligible for Process	Passed Oral Board	Background Check	Hired
Police Officer	315	142	61	14	10
Public Safety Dispatcher	204	67	4	3	1
TOTAL	519	209	65	17	11



Injury and Sick Leave Statistics

FTE = Full-Time Equivalent, or 2,080 hours per year

	2013		2014	
	Hours	FTE	Hours	FTE
Workers Comp - Sworn	2,150.25	1.03	4,972.25	2.39
Workers Comp - Non-Sworn	341.25	0.16	99.25	.04
Sick Leave (Planned and Unplanned)	5,237.59	2.52	6,425.84	3.09
TOTAL	7,729.09	3.71	11,497.34	5.52

POLICE ACTIVITIES LEAGUE

Mountain View Police Activities League's (MVPAL) mission is to foster mutual understanding between youth and police officers through a non-confrontational setting and, in this way, divert them away from gangs and criminal activity. To accomplish this goal, MVPAL offers a wide variety of recreational and leadership opportunities to kids between the ages of 5 and 18.

PAL Program Attendance

	2013	2014
Mentoring	40	40
Kick, Lead and Dream Soccer	350	20*
NetGain Tennis	51	50
PAL Boxing	30	30
Cops that Care	1300	1300
Basketball		10
College Tour		8
Leadership Academy		2
MV to DC Trip		2
Dance Program	10	
TOTAL	1,781	1,462

**There are 20 vs 350 Soccer youth because 2014 brought a completely different program. Instead of continuing with Kick, Lead & Dream, PAL decided to create a new 2 day soccer camp with a more intimate setting that better executed PAL's mission.*



FIELD OPERATIONS DIVISION

The Field Operations Division is responsible for providing all uniform police services to the community. Its primary function includes responding to calls for service in an effective and timely manner and providing crime suppression and prevention activities.



Patrol Fleet

Make/Model	Total
Ford Crown Victoria	23
Chevrolet Tahoe	5
BMW Motorcycles	6
Suzuki Motorcycles	4
Ford Escape	3
Dodge Truck	1
GMC Passenger Van	2
TOTAL	44

Patrol Activity - Dispatched Calls for Service

	2011	2012	2013	2014	Average
Dispatched Calls	18,214	18,382	18,268	18,218	18,271
Officer Initiated	30,518	27,733	26,750	22,158	26,790
TOTAL	48,732	46,115	45,018	40,376	45,060

FACTS:

Officers handled an average of 124 calls for service a day, or 5 calls per hour.

CFS Facts:

Dispatched calls for service do not include self-initiated incidents.

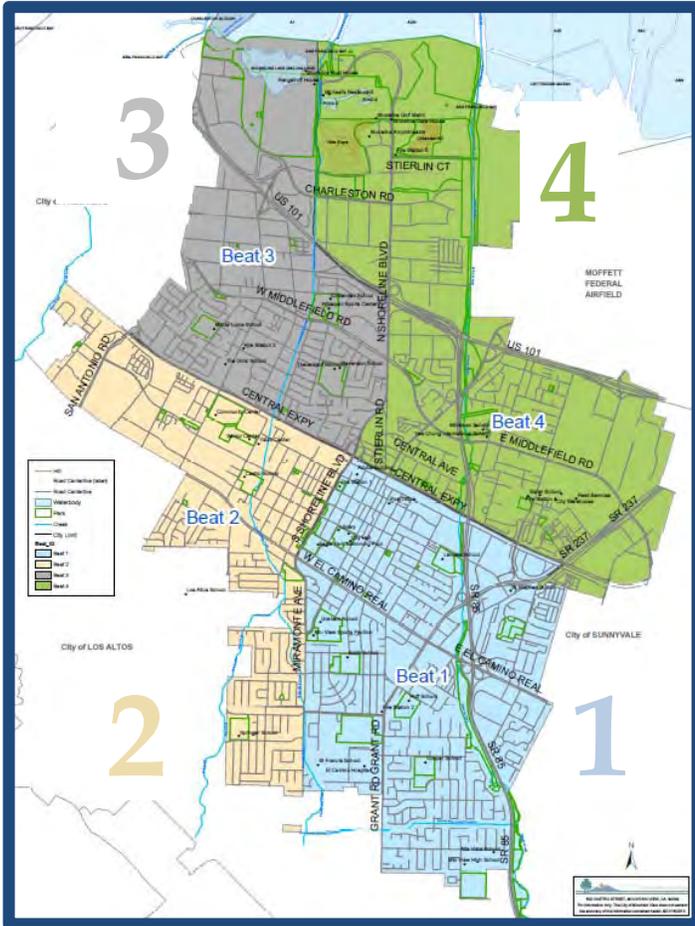
Top 8 Dispatched Incident Types:

1. Service Calls
2. Disturbances
3. Suspicious Act/Person
4. Alarms
5. Traffic Collisions
6. Theft
7. Other Misdemeanor Crimes
8. Domestic Violence



FIELD OPERATIONS DIVISION CONTINUED

Police Beats



Dispatched Calls by Beat

Beat #	2014
1	6,202
2	5,236
3	3,119
4	3,518
Out of City	143
TOTAL	18,218

(Does not include self-initiated events)

Response Times by Beat

Includes priorities 0,1,2,3, and 9
(0 = Highest priority/in-progress emergencies. 9 = Reports)

Beat #	2014	
	Avg	Median
1	16.0	8.5
2	15.2	8.5
3	14.6	8.2
4	14.8	8.0
All	15.3	8.3

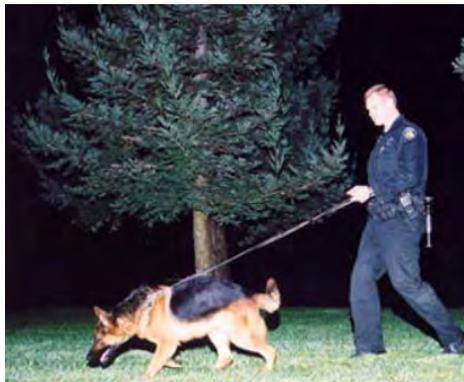


FIELD OPERATIONS DIVISION CONTINUED

Activity Overview

	2013	2014
Special Events		
Shoreline Concerts	32	32
Shoreline Attendance	508,100	527,000
Private Hire Events	75	60
Private Hire Hours	1,000	750
Special Events	50	30
Special Event Hours	4,000	2,500
Reserve Officers	16	12
Reserve Officer Hours	3,500	3,700
Mobile Command Vehicle Deployments	6	10
False Alarm Program		
Total False Alarms	1,498	1,306
Total Permits*	\$87,598	\$93,669
Total Citations*	\$142,714	\$143,716
*FY amounts		
Volunteer and Explorers		
Hours Worked	2806.5	2464.0
FTE Equivalents	1.00	1.18
Events Attended	14	11
Community Outreach*	2013	2014
Facebook Followers	5,191	10,981
Twitter Followers	8,767	12,269
Nixle Subscribers	932	1,800
MVPD Blog	50	152
Nextdoor		3,971
Google+	2,224	
Neighborhood Assoc meetings/events		81
Downtown business Assoc meetings		1
Community Festivals		8
Community Tours		14
School PTA meetings		5

	2013	2014
SWAT		
Training Hours	180	180
Deployments	3	4
Police Service Dogs		
Training Hours	579	580
Deployments	408	460
Evidence/ Article Finds	6	6
Suspect Apprehensions	6	12
Outside Agency Assists	4	36
Narcotic Finds (Patrol)	5	25



*Community Outreach tracking changed in 2014, so comparable 2013 data is not available.

PUBLIC SAFETY SUPPORT SERVICES DIVISION

Activity Overview

	2013	2014
Data Entry		
Case Reports	7,289	6,806
Citations	16,966	9,365
Field Interview Cards	1,306	1,026
CLETS Transactions	2,580	2,395
Warrants	733	793
TOTAL	27,736	20,385
Cases Filed with DA	1,867	2,019
Incoming Telephone Calls to Communications		
Non-Emergency	51,180	56,518
9-1-1 or Emergency Line	29,769	34,041
TOTAL	80,949	90,559
CAD Incidents Generated		
Police	69,984	52,943
Fire	5,693	6,347
Public Works	844	966
Mid-Pen Open Space	3,406	2,837
TOTAL	79,927	63,093
Property and Evidence		
Items Processed	10,882	10,079
Items Booked	6,942	6,646
Guns		
Safekeeping	24	13
Evidence	43	35
Found	2	0
Destruction	15	15
TOTAL	84	63

	2013	2014
Latent Print Comparisons		
Cases Submitted	93	62
Cases Identified	20	14
Lift Cards Submitted	403	268
Subjects Identified	23	17



PROFESSIONAL STANDARDS

Personnel Complaints

	2013	2014
Sustained	0	3
Unfounded	0	0
Not Sustained	1	0
Exonerated	3	1
No Finding	1	2
Pending	1	1
TOTAL	6	7

Sustained - The act occurred and that it constituted misconduct.

Unfounded - The alleged act did not occur, are frivolous, or did not involve department personnel.

Not Sustained - There is insufficient evidence to sustain the complaint or fully exonerate the employee.

Exonerated - The act was justified, lawful and/or proper.

No Finding - The complaint was dropped, the complainant did not cooperate, or the employee resigned prior to the process' conclusion.

Pending - The investigation into the complaint is still in progress.

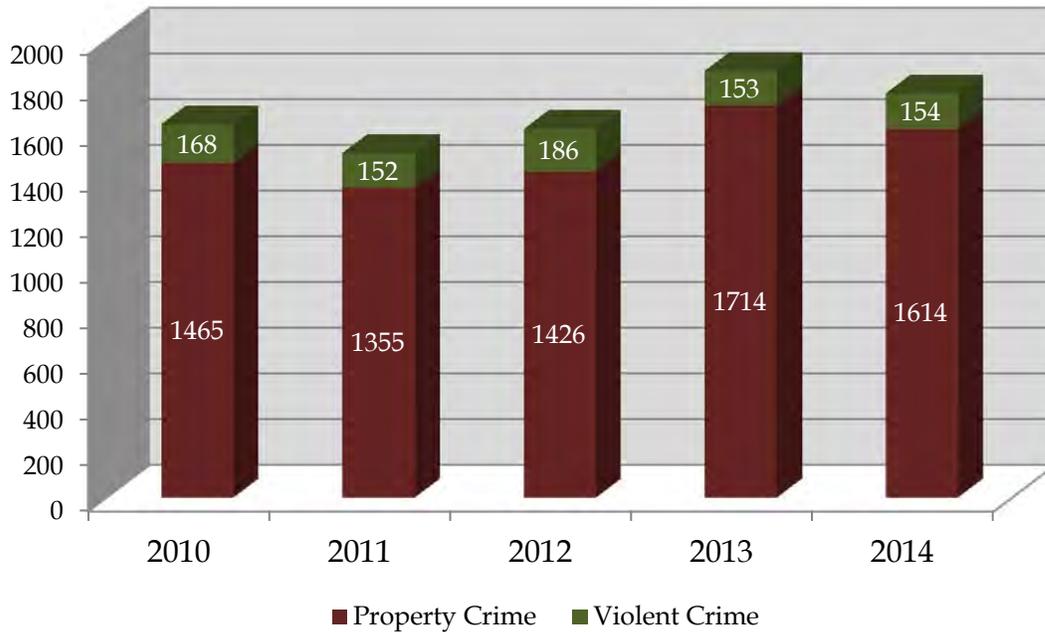
Use of Force – Review

Type of Force	Injury					Total
	None	Minor	Moderate	Major	Fatality	
Controlled Takedown	3	7	0	0	0	10
Personal Weapon	6	1	1	0	0	8
Uncontrolled Takedown	5	8	0	0	0	13
OC (pepper spray)	0	0	0	0	0	0
CED (Taser)	3	8	0	0	0	11
K-9	0	0	1	0	0	1
Ramming with Vehicle	0	0	0	0	0	0
Carotid Restraint	0	0	0	0	0	0
Firearm	0	0	0	0	0	0
TOTAL	17	24	2	0	0	43

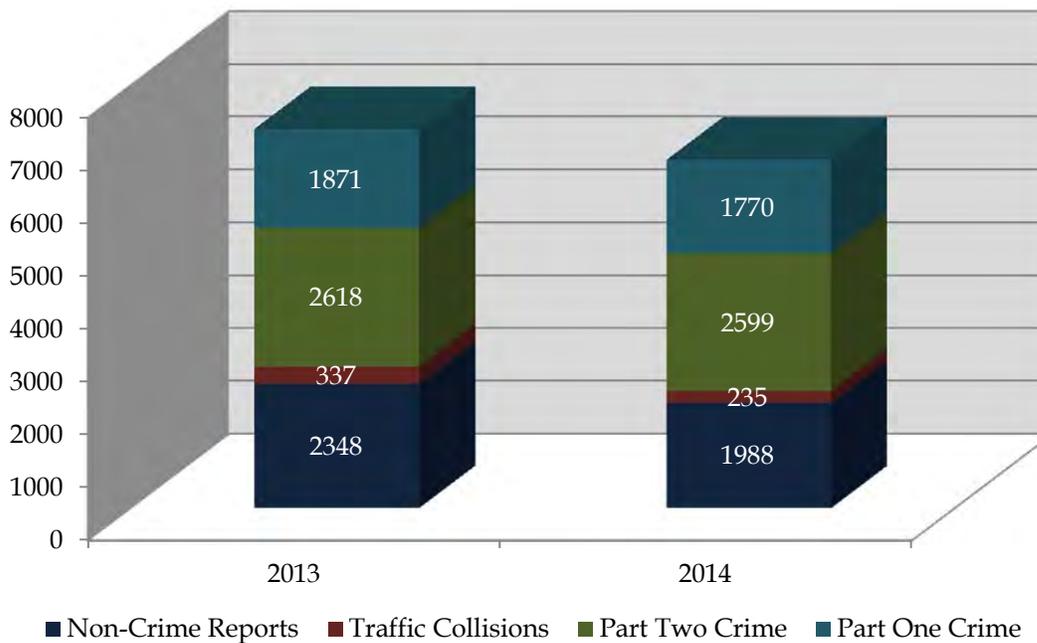
All incidents of force used are reviewed by the department's chain of command.

STATISTICAL DIGEST

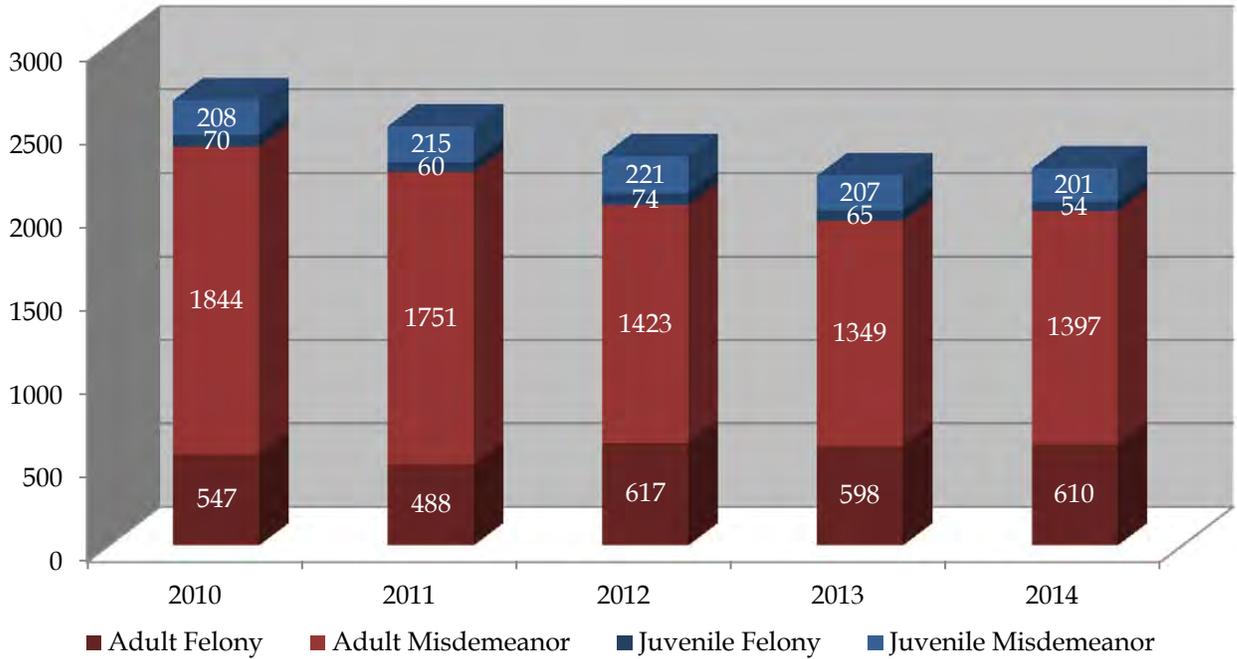
PART ONE CRIME - FIVE YEAR TREND



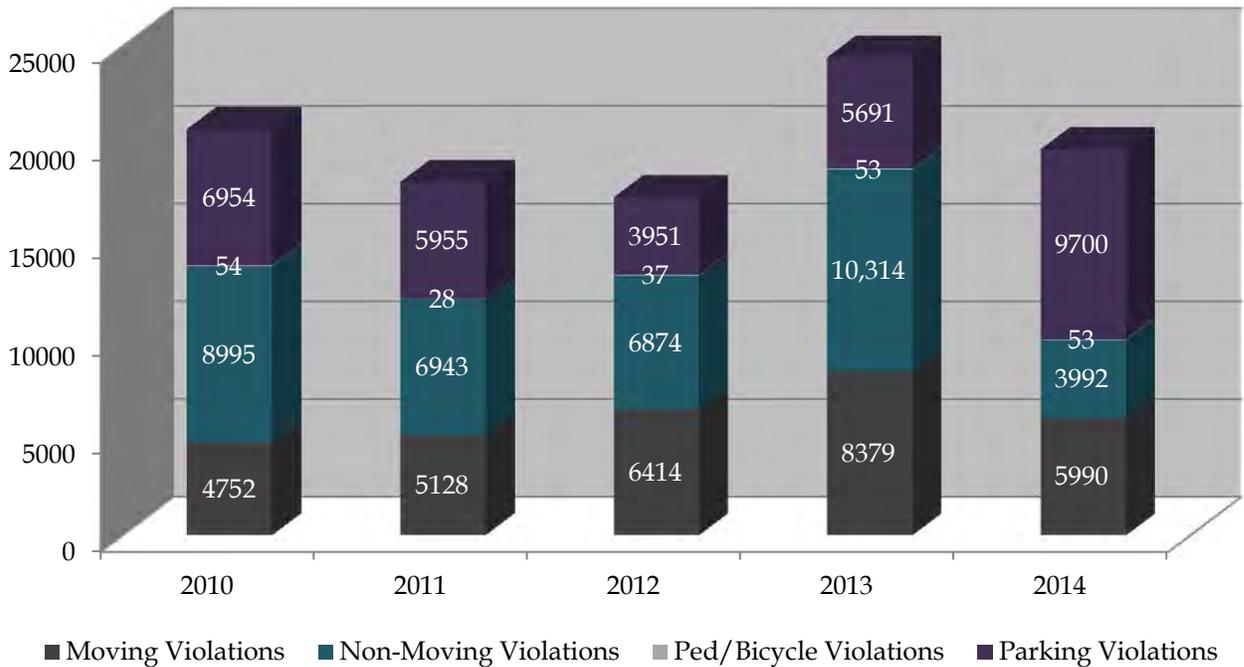
INCIDENT REPORTS



ADULT AND JUVENILE ARRESTS – FIVE YEAR TREND



TOTAL CITATIONS – FIVE YEAR TREND



REPORTED CRIMES - FIVE YEAR COMPARISON

CLASSIFICATION	2010	2011	2012	2013	2014	5 YEAR AVG
PART I						
CRIMINAL HOMICIDE	1	0	0	0	1	0
FORCIBLE RAPE	4	6	5	8	10	7
RAPE-FBI REVISED DEFINITION	0	0	0	4	2	1
ROBBERY	41	37	33	33	29	35
AGGRAVATED ASSAULT	109	100	101	112	114	107
BURGLARY [1]	161	154	167	297	263	208
LARCENY [2]	1087	1014	1022	1277	1237	1127
MOTOR VEHICLE THEFT	93	88	95	135	108	104
ARSON	7	3	7	5	6	6
PART I TOTAL	1503	1402	1430	1871	1770	1595
[1] BURGLARY INCLUDES:						
RESIDENTIAL	65	82	106	183	118	111
COMMERCIAL	96	72	61	114	145	98
[2] LARCENY INCLUDES:						
AUTO BURGLARY OVER \$400	132	118	132	171	157	142
AUTO BURGLARY UNDER \$400	173	111	95	166	142	137
THEFT OVER \$400	256	260	345	420	325	321
THEFT UNDER \$400	526	525	450	520	613	527
PART II						
SIMPLE ASSAULT	323	260	263	240	299	277
FORGERY	24	20	17	17	9	17
FRAUD	98	97	75	112	102	97
EMBEZZLEMENT	10	6	8	10	8	8
STOLEN PROP - BUY/POSS/REC	24	18	35	63	21	32
VANDALISM	292	261	223	179	205	232
WEAPON - CARRY / POSSESS	46	33	30	35	47	38
PROSTITUTION / VICE	3	11	4	4	0	4
SEX OFFENSE	37	37	47	45	52	44
DRUG ABUSE	493	342	411	441	406	419
OFFENSE AGAINST FAMILY & CHILD	27	20	17	19	20	21
D U I	285	303	384	307	267	309
LIQUOR LAWS	33	22	24	26	22	25
PUBLIC INTOXICATION	286	289	289	259	334	291
DISORDERLY CONDUCT	15	6	5	12	13	10
CITY ORDINANCE	420	279	206	216	233	271
OTHER OFFENSES	1248	910	667	633	561	804
PART II TOTAL	3664	2914	2705	2618	2599	2900
GRAND TOTAL						
	5167	4316	4135	4489	4369	4495

REPORTED CRIMES - FIVE YEAR COMPARISON continued

CLASSIFICATION	2010	2011	2012	2013	2014	5 YEAR AVG
SPECIAL CLASSIFICATIONS						
OFFICERS ASSAULTED	16	11	17	8	18	14
DOMESTIC VIOLENCE	158	112	127	113	104	123
BIAS CRIME	0	1	0	0	0	0
ANTI-REPRODUCTIVE RIGHTS CRIME	0	0	0	0	0	0
CRIME INDEXES (PER 1,000 current year population)						
VIOLENT CRIME	2.03	1.88	1.82	2.01	2.02	1.95
PROPERTY CRIME	19.72	18.73	20.12	26.15	23.93	21.73

Violent Crime Index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery
Property Crime Index includes Burglary, Larceny, Motor Vehicle Theft, and Arson

2014 REGIONAL CRIME COMPARISON

CITY	POPULATION*	VIOLENT CRIME					PROPERTY CRIME				
		HOMICIDE	RAPE	ROBBERY	ASSAULT**	Index per 1,000	BURGLARY	LARCENY	STOLEN VEHICLE	ARSON	Index per 1,000
Mountain View	76,582	1	12	29	413	5.94	263	1237	108	6	21.08
Palo Alto	66,682	1	4	26	24	0.82	273	975	68	3	19.78
Redwood City	80,818	3	55	56	294	5.05	466	1074	212	6	21.75
Milpitas	69,903	1	14	52	509	8.24	350	1453	327	9	30.60
Santa Clara	120,942	0	26	89	566	5.63	577	2287	404	11	27.11
Sunnyvale	146,724	1	14	88	412	3.51	511	1559	286	14	16.15
AVERAGE	93,609	1	21	57	370	4.87	407	1431	234	8	22.75

* Per California Dept. of Finance 2014 population figures

**Includes simple and aggravated assaults

CLEARANCES - FIVE YEAR OVERVIEW

CLASSIFICATION	2010	2011	2012	2013	2014	AVERAGE
PART I						
CRIMINAL HOMICIDE	1	1	0	1	0	1
FORCIBLE RAPE	3	3	2	3	8	4
RAPE-FBI REVISED DEFINITION	0	0	0	1	1	0
ROBBERY	17	18	19	24	14	18
AGGRAVATED ASSAULT	68	64	74	64	64	67
BURGLARY [1]	26	19	22	25	27	24
LARCENY [2]	237	247	187	275	307	251
MOTOR VEHICLE THEFT	10	14	9	25	22	16
ARSON	4	1	0	0	7	2
PART I TOTAL	366	367	313	418	450	383
[1] BURGLARY INCLUDES:						
RESIDENTIAL	16	7	13	11	10	11
COMMERCIAL	10	12	9	14	17	12
[2] LARCENY INCLUDES:						
AUTO BURGLARY OVER \$400	1	2	3	2	1	2
AUTO BURGLARY UNDER \$400	11	4	4	7	2	6
THEFT OVER \$400	20	28	33	49	40	34
THEFT UNDER \$400	205	213	147	217	264	209
CLEARANCE RATE						
VIOLENT CRIME	57%	60%	68%	59%	56%	60%
PROPERTY CRIME	21%	22%	17%	19%	22%	20%
CLEARANCE RATE TOTAL	24%	26%	22%	22%	25%	24%
ARRESTS						
ADULT FELONY	509	444	582	598	610	549
ADULT MISDEMEANOR	1721	1619	1295	1349	1397	1476
ADULT TOTAL	2230	2063	1877	1947	2007	2025
JUVENILE FELONY	63	55	70	65	54	61
JUVENILE MISDEMEANOR	185	201	184	207	201	196
JUVENILE TOTAL	248	256	254	272	255	257
ARRESTS GRAND TOTAL	2478	2319	2131	2219	2262	2282
ARREST RATE						
FELONY	7.50	6.54	8.55	8.69	8.71	8.00
MISDEMEANOR	24.99	23.87	19.39	20.40	20.95	21.92
ARREST RATE TOTAL	32.49	30.41	27.94	29.10	29.66	29.92

NON CRIME REPORTS

<u>CLASSIFICATION</u>	<u>2013</u>	<u>2014</u>
ACCIDENTS: NON VEHICULAR	35	30
COURTESY REPORT	187	132
DEATH, CORONER/NON-CORONER	44	40
DISTURBANCE	35	20
DOMESTIC DISTURBANCE	66	58
INCONCLUSIVE CHILD ABUSE	5	2
MISSING PERSON ADULT	20	22
MISSING PERSON JUVENILE	52	58
PROPERTY FOUND	306	282
PROPERTY LOST	215	157
PROPERTY RECOVERED	0	0
PSYCHOLOGICAL COMMITMENT	179	206
RESTRAINING ORDER SERVICE	24	17
SERVICE MISC	561	405
SUICIDE/SUICIDE ATTEMPTED	13	13
SUSPCIOUS CIRCUMSTANCES	311	291
WARRANT ARREST / AFOJ	295	255
TOTAL	2348	1988

TRAFFIC COLLISIONS - FIVE YEAR OVERVIEW

	2010	2011	2012	2013	2014	5 YEAR AVG
FATAL ACCIDENTS	3	2	4	3	0	2
INJURY ACCIDENTS	179	167	194	121	104	153
PROPERTY DAMAGE REPORTS	166	182	228	144	101	164
CITIZEN (COUNTER) REPORTS	138	71	11	15	12	49
PRIVATE PROPERTY ACCIDENTS	42	70	96	54	18	56
TOTAL ACCIDENTS	528	492	533	337	235	425

TRAFFIC ENFORCEMENT - FIVE YEAR OVERVIEW

VIOLATION	2010	2011	2012	2013	2014	5 YEAR AVG
SPEEDING	600	522	688	1760	1073	929
FOLLOWING TOO CLOSE	9	9	14	16	16	13
STARTING, BACKING, UNSAFELY	13	11	6	10	9	10
STOP SIGN-DISREGARD	851	1517	1162	899	563	998
REGULATORY SIGN-DISREGARD	959	1003	1782	1969	2305	1604
SIGNAL-DISREGARD	847	792	927	1382	677	925
ROADWAY-FAILURE TO DRIVE ON RIGHT	90	105	126	419	413	231
TURNING UNSAFELY OR IMPROPERLY	117	97	93	149	93	110
FAILURE TO YIELD @ INTERSECTION	112	86	91	109	95	99
FAILURE TO YIELD NOT @ INTERSECTION	36	17	31	33	19	27
PASSING-UNSAFELY OR IMPROPERLY	2	6	18	3	5	7
OTHER MOVING VIOLATIONS	802	690	936	1630	722	956
TOTAL - MOVING VIOLATIONS	4438	4855	5874	8379	5990	5907
EQUIPMENT-UNSAFE	1847	1336	1111	997	623	1183
CHILD RESTRAINT VIOLATION	18	16	23	19	13	18
SEAT BELT VIOLATION	485	341	322	422	189	352
WIRELESS DEVICE VIOLATION	2324	2246	2202	5251	1012	2607
VEHICLE REGISTRATION	1555	1188	1070	1352	860	1205
DRIVERS LICENSE VIOLATION	1028	564	653	1114	659	804
FINANCIAL RESPONSIBILITY	1159	871	869	1159	636	939
TOTAL - NON-MOVING VIOLATIONS	8416	6562	6250	10314	3992	7107
BICYCLE VIOLATION	42	6	13	21	13	19
PEDESTRIAN VIOLATION	9	18	21	32	40	24
TOTAL - PED/BICYCLE VIOLATIONS	51	24	34	53	53	43
PARKING-UNSAFE OR IMPROPER	4237	3959	2791	3733	4800	3904
PARKING-TIME LIMIT	1982	1343	827	1958	4900	2202
TOTAL PARKING VIOLATIONS	6219	5302	3618	5691	9700	6106
TOTAL VIOLATIONS	19124	16743	15776	24437	19735	19163

GLOSSARY AND CALCULATIONS

Population	Based on data from the State of California Department of Finance Demographic Research Unit. (http://www.dof.ca.gov/research/demographic/).
Crime Rate	A crime rate describes the number of crimes reported per total population. The state calculates the rate per 100,000 population. MVPD calculates the rate based on 1,000 population. A crime rate is calculated by dividing the number of reported crimes by the total population; the result is multiplied by 1,000. For example, if there were 78 robberies in Mountain View and the population was 73,000. This equals a robbery crime rate of 1.07 per 1,000 general population. When comparing the MVPD rate to the state rate, multiply the MVPD rate by 100. This equals a robbery crime rate of 106.8 per 100,000 general population. Note that this is an inflated rate based on actual population.
Violent Crime Index	The Violent Crimes index includes Criminal Homicide, Forcible Rape, Aggravated Assault, and Robbery
Property Crime Index	The Property Crime Index includes Burglary, Larceny over \$400, and Motor Vehicle Theft
Clearance Rate	A clearance rate is the percentage of crimes reported that have been cleared. A clearance rate is calculated by dividing the number of crimes cleared by the number of crimes reported; the result is multiplied by 100. For example, if there were 35 robberies cleared and 78 robberies reported. This equals a homicide clearance rate of 44.9 percent.
Arrest Rate	An arrest rate describes the number of arrests made by law enforcement agencies per 1,000 total population. An arrest rate is calculated by dividing the number of reported arrests by the respective population; the result is multiplied by 1,000. For example, if there were 2,500 total felony arrests and the total population was 73,000, the arrest rate is 34.25. The state factors the rate based on 100,000 population. To compare the MVPD rate to the state, multiply the MVPD rate by 100. Note that this is an inflated rate from the actual rate per population. MVPD does not calculate the arrest rate for the population at-risk (ages 10-69).

CONTACT MOUNTAIN VIEW POLICE DEPARTMENT

For emergencies dial 9-1-1

Mountain View Police Department

1000 Villa Street
Mountain View, CA 94041

General Business Hours

Monday - Friday

8 a.m. - 5 p.m.

Business: (650)903-6344



Non-emergencies: (650) 903-6395

Emergencies: **9-1-1** (650) 968-1661 or (650)968-1662

Walk-in Crime Reports

7 days a week

7 a.m. - 7 p.m.

Social Media:



Facebook (<https://www.facebook.com/mountainviewpolicedepartment>)



Twitter (<https://twitter.com/MountainViewPD>)



nixle (<http://local.nixle.com/mountain-view-police-department/>)



Pinterest (<https://www.pinterest.com/mountainviewpd/>)



Mountain View Police Blog (<http://mountainviewpoliceblog.com>)

Anonymous Tip Lines:

Narcotics: (650)961-5800

Anonymous SMS Tips to: "CRIMES" (274637) with the keyword "MVTIPS" in the body of your message.